DATE: 11/12/2026 **TIME:** 9:00 a.m. **LOCATION:** Executive Boardroom

COMMITTEE MEMBERS: Julius Kimbrough Jr., Chair | David Gallo, Vice Chair | Chadrick Kennedy | Kimberly A. Thomas, JD | Kathryn Walmsley |

FINANCE AND ADMINISTRATION MEETING AGENDA

PUBLIC MEETING

All meetings are open to the public, and we encourage your attendance.
Those interested can join in person or virtually.

Join In-Person: Executive Board Room, Second Floor
625 St. Joseph St., New Orleans, LA 70165

Join Virtually: https://www.swbno.org/BoardMeetings

E-Public comments will be accepted via https://www.swbno.org/BoardMeetings.
All e-public comments must be received at least 2 hours prior to the meeting.

I. Roll Call

II. Presentation Items

A. Financial Summary Report (September 2026) - E. Grey Lewis, Chief Financial Officer
B. Draft FY2027 Operating and Capital Budget - E. Grey Lewis, Chief Financial Officer

III. Action Items

A. Resolution (R-152-2026) Authorizing Application to the Louisiana Department of Health for Funding from the Louisiana Department of Health's Drinking Water Revolving Loan Fund (Dwrlf) for Compliance with the Revised Lead and Copper Rule (Lcrr) and Lead and Copper Rule Improvements (Lcri) for Lead Service Line Identification and Removal Purposes

GENERAL SUPERINTENDENT RECOMMENDATIONS

- **Contract Change Order by Ratification**

A. Resolution (R-114-2026) Ratification of Change Order No. 8 for Contract 30254 – Carrollton Basin No. 13 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.

- **Contract Change Order by Authorization**

B. Resolution (R-115-2026) Authorization of Change Order No. 5 for Contract 30247– Restoration of Gravity Flow Sanitary Sewers by Excavation and Replacement from Manhole to Manhole, CIPP

Board of Directors: Hon. Helena Moreno, Mayor, Jonathan Stewart, President, Chadrick Kennedy, President Pro Tempore, Hon. Jason Hughes, City Council, Kathryn Walmsley, Kimberly A. Thomas, JD, Leslie Bouie, Ariane Greenidge, Julius Kimbrough Jr., David Gallo, Corinne Villavaso

Lining from Manhole to Manhole, CIPP Lining of Service Laterals and Point Repairs at Various Sites throughout the City of New Orleans between The Sewerage and Water Board of New Orleans and CMG Pipelines, Inc.

C. Resolution (R-122-2026) Authorization of Change Order No. X for Contract 2163- Water Main Point Repair, Water Service Connection, Water Valve and Fire Hydrant Replacement at Various Sites Throughout Orleans Parish between The Sewerage and Water Board of New Orleans and Boh Bros. Construction Co., LLC.

IV. Executive Session

A. Pursuant to La. R.S. 42:17(A)(2), the Finance and Administration Committee of the Sewerage and Water Board of New Orleans will meet in Executive Session to discuss: In the matter of War Admiral, L.L.C., As Owner, and Turn Services, L.L.C., As Operator, of the M/V Assault, Petitioning for Exoneration From or Limitation of Liability, No. 26-cv-900, U.S. EDLA.

V. Information Items

A. Report – HGI (August/September)
B. Report – CFO (September 2026)
C. Report – FEMA (October 2026)
D. Report – EDBP (October 2026)

VI. Public Comment

VII. Adjournment

Board of Directors: Hon. Helena Moreno, Mayor, Jonathan Stewart, President, Chadrick Kennedy, President Pro Tempore, Hon. Jason Hughes, City Council, Kathryn Walmsley, Kimberly A. Thomas, JD, Leslie Bouie, Ariane Greenidge, Julius Kimbrough Jr., David Gallo, Corinne Villavaso

EXECUTIVE SUMMARY – September 2026 – Preliminary

A summary analysis of the financial results and other performance goals follows for discussion purposes.

All Systems - FY2026	September	September	Variance		September	September	Variance	
(in millions)	MTD Actual	MTD Budget	MTD		YTD Actual	YTD Budget	YTD	Annual Budget
Operating Revenues	$24.1	$23.2	$0.9		$212.1	$208.6	$3.47	$288.1
Drainage Taxes	$0.8	$1.5	($0.7)		$69.3	$68.9	$0.3	$73.3
Other Income	$0.0	$0.2	($0.2)		$11.4	$2.0	$9.4	$8.1
Operating Expenditures*	$34.9	$34.2	($0.8)		$301.1	$307.5	($6.4)	$381.7
Interest Expense	$0.0	$1.5	$1.5		$7.4	$13.2	($5.8)	$18.0
Interest Income	$0.1	$0.4	$0.3		$2.4	$3.5	($1.2)	$18.0

*Source = September YTD expended report rather than W/S/D NARUC Financials

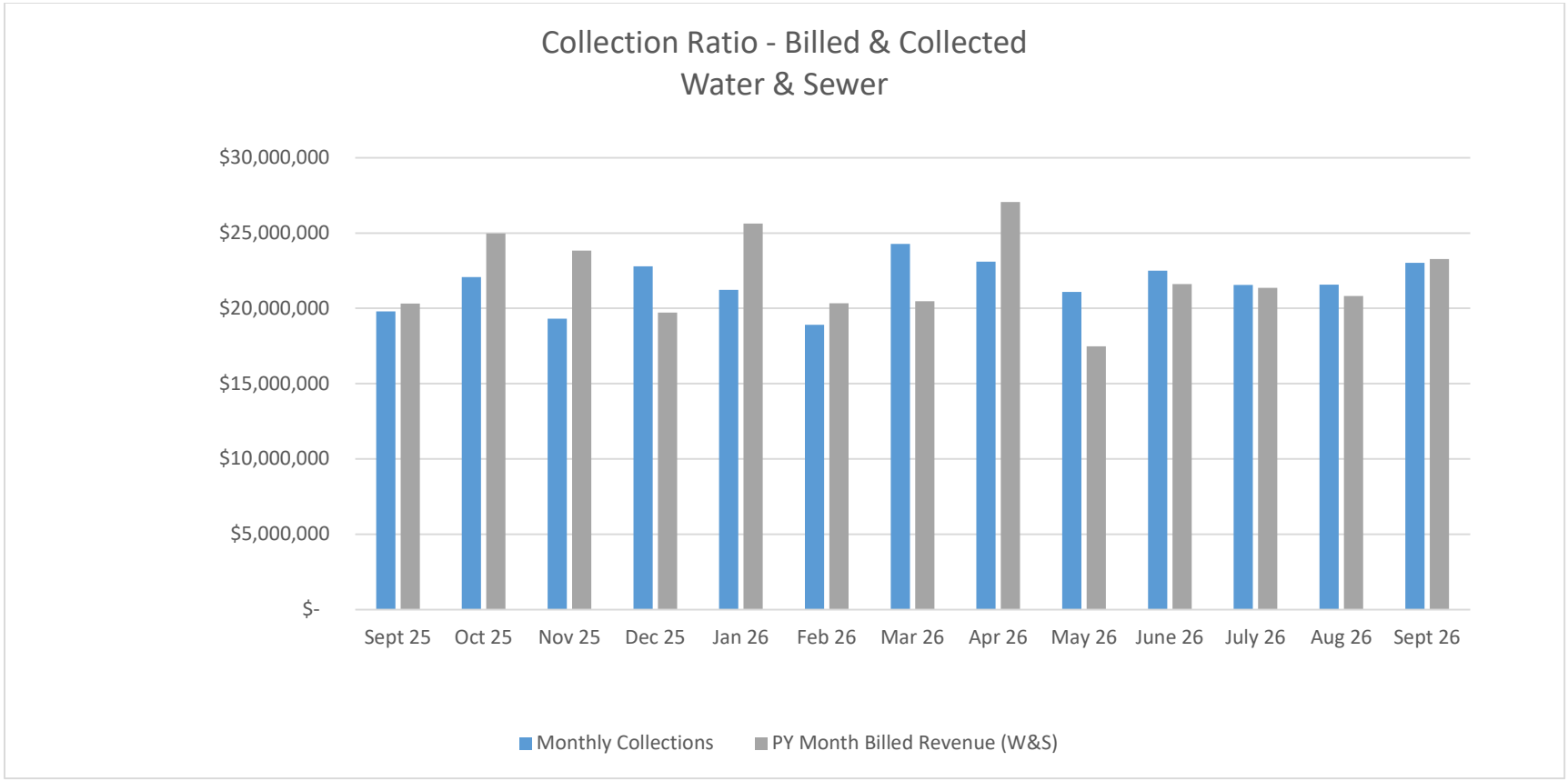
** Interest expense not yet recorded

Cash Collections – Water and Sewer

	Monthly Historical Monthly Averages FY2019-FY2025 Water and Sewer		Historical Rank	Month	2026		Variance
Q1	January	$ 19,699,454	10	January	$21,226,603	$	1,527,149
Q1	February	$19,272,262	12	February	$18,900,179	$	(372,083)
Q1	March	$21,678,685	3	March	$24,275,013	$	2,596,327
Q2	April	$19,892,633	9	April	$23,104,006	$	3,211,373
Q2	May	$20,982,767	6	May	$21,096,707	$	113,941
Q2	June	$20,079,736	7	**June**	$22,493,530	$	2,413,794
Q3	July	$21,840,584	2	July	$21,557,081	$	(283,503)
Q3	August	$21,574,172	4	August	$21,569,047	$	(5,126)
Q3	September	$19,950,652	8	September	$23,028,235	$	3,077,583
Q4	October	$22,068,461	1	October	-		
Q4	November	$19,647,067	11	November	-		
Q4	December	$21,143,889	5	December	-		

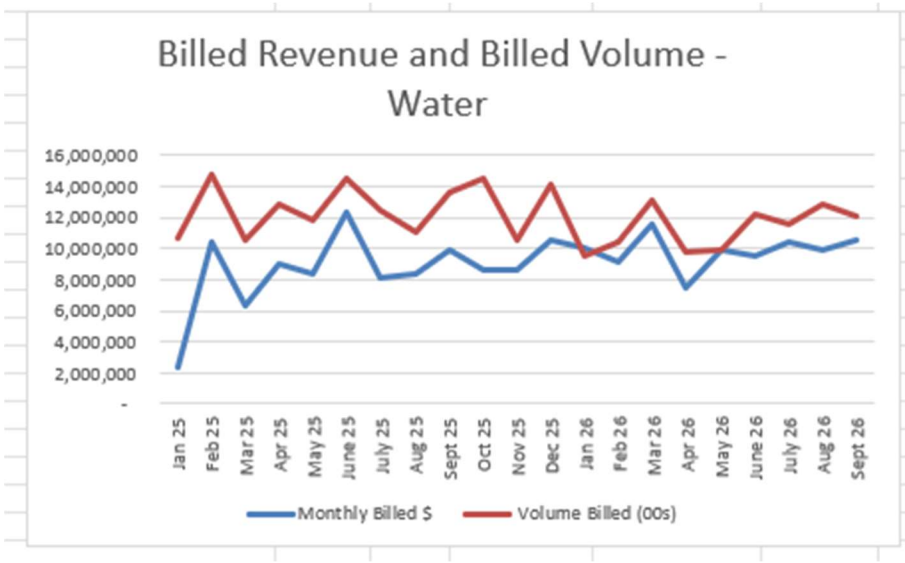
*The Collection Ratio[1] for the last 12 months ended **September 2026** and 2025 approximates **2%** and 6%, respectively.

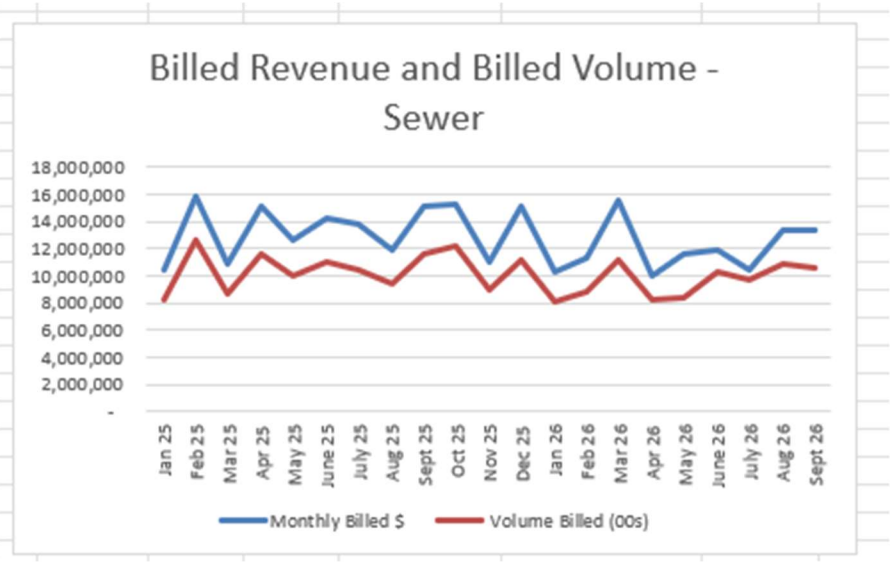
[1] - Collection Ratio equals [1-comparison of monthly billed to collected] over the past 12 months



Monthly Bill Counts and Monthly Volumes

	2026	2026	2026	2026	2026	2026	2026	2026	2026	2025	2025	2025	2025
Bills Issued Count	**September**	**August**	**July**	June	May	April	March	February	January	December	November	October	September
Non Read	**3,208**	2,887	3,645	3,293	1,641	1,932	2,209	2,457	1,963	3,437	2,611	3,340	3,619
Read	**145,117**	140,331	147,559	136,923	134,685	141,654	183,981	108,634	104,465	170,293	103,590	144,285	154,508
	148,325	143,218	151,204	140,216	136,326	143,586	186,190	111,091	106,428	173,730	106,201	147,625	158,127
Details of Non Read													
	September	August	July	June	May	April	March	February	January	December	November	October	September
Unable to Locate	**88**	93	93	93	107	116	119	150	156	156	156	264	273
Unable to Reach Mechanical Meter	**3,035**	2,693	3,451	3,063	1,378	1,576	1,746	2,075	1,567	3,055	2,236	2,832	2,629
Smart Meters not yet able to communicate	**85**	101	101	137	156	240	344	232	240	226	219	244	717
	3,208	2,887	3,645	3,293	1,641	1,932	2,209	2,457	1,963	3,437	2,611	3,340	3,619
	2%	2%	2%	2%	1%	1%	1%	2%	2%	2%	2%	2%	2%





Sept 2026 - 148,325 bills issued – water volume 1.211B gallons / sewer volume - 1.05B gallons down from August 6% and 3% respectively for water/sewer.

HGI Invoice Dispute Program Managed by City Council (CURO)

HGI Credits reported to City Council - CURO						Monthly CSM Activity			
Per mo. Avg	Year	Month	Credit Cases	Amount	"No Credit" Cases	Customer Credits	Issued Amount	Month	
$2,144,748	2024	September	617	$2,144,748					
$5,974,266	2024	October	2322	$5,974,266					
$6,142,793	2024	November	2376	$6,142,793					
$5,983,334	2024	December	2385	$5,983,334					
FY25 Per Mo Avg.						3,400	$2,584,367	Feb	
						2,316	$3,505,358	Mar	
$1,478,627	2025	Q1 thru 3.31	2252	$4,435,882	1419	2,994	$2,899,437	April	
						6,768	$3,218,786	May	
$1,065,414	2025	Q2 to date 7.4	2894	$3,196,241	989	2,109	$1,806,053	June	
						2,694	$1,467,867	July	
						2,141	$1,487,235	August	
$463,283	2025	Q3 to date 10.1	909	$1,389,848	1245	2,682	$1,768,397	September	
						1,715	$2,283,863	October	
						1,181	$1,433,566	November	
$572,672	2025	Q4 to date 12.31	946	$1,718,015	1165	1,349	$1,667,517	December	Monthly Avg.
FY26						Total HGI, State Arbiters & SWBNO			$2,192,950
	Year	Month	Credit Cases	Amount	"No Credit" Cases	Credit Cases	Issued Amount	Month	
	2026	January	392	$ 1,147,848	612	1,371	$1,439,269	January	
Monthly Avg.	2026	February	212	$ 679,296	376	1,021	$1,448,184	February	
$ 809,189	2026	March	440	$ 1,054,718	461	1,082	$1,551,477	March	
328	2026	April	431	$ 737,337	347	1,156	$1,466,797	April	
	2026	May	328	$ 726,191	273	1,085	$1,798,607	May	
	2026	June	387	$ 1,403,591	312	974	$2,128,631	June	
341	2026	July	293	$ 556,303	201	903	$1,416,111	July	
(no credit Mo. Avg.)	2026	August	242	$ 519,942	273	1,019	$2,047,161	August	
	2026	September	223	$ 457,472	215	990	$1,477,747	September	Monthly Avg.
									$ 1,641,554

Customer Receivables – Water and Sewer

September 30, 2026

Total Receivables Breakdown		
$	29,019,752	open invoice aged < 60 days
$	62,850,225	open invoice aged > 60 days
$	21,295,943	closed accounts
$	113,165,921	Customer Receivables
$	(59,012,701)	less allowance for doubtful accounts
$	54,153,220	Customer Receivables, net of allowance

2% higher than August

CUSTOMER ACCOUNT PAST Due 60+ days REPORT

As of September 30, 2026

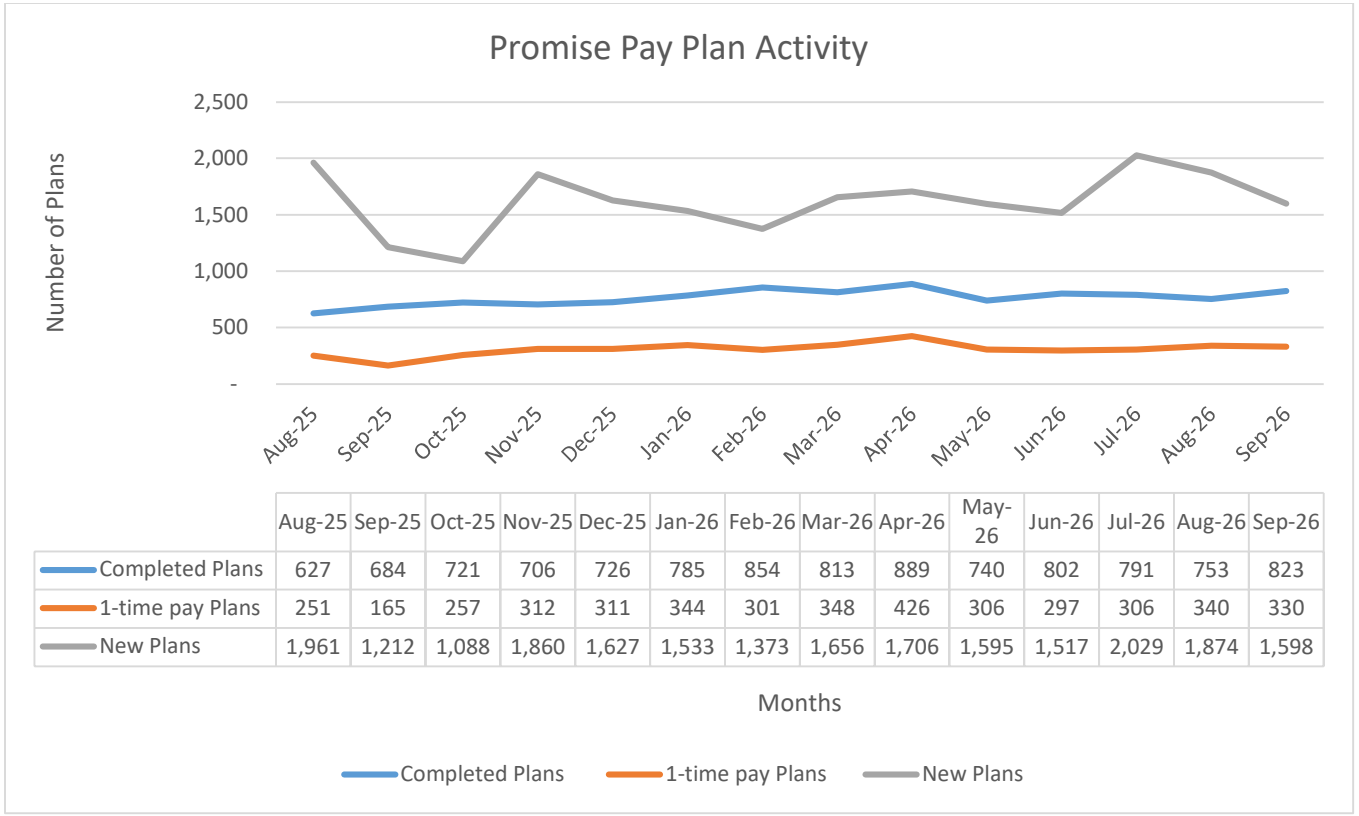
	DELINQUENT ACTIVE ACCOUNTS*	PAST DUE $ AMOUNT (60+ DAYS)	$ CHANGE FROM PRIOR MONTH	% CHANGE FROM PRIOR MONTH
Residential	21,793	42,258,597	933,564	2%
Multi-Family	786	6,293,492	518,755	9%
Commercial	1,436	14,298,136	(338,640)	-2%
TOTALS	24,015	$62,850,225	$1,113,679	2%

17,838 customers of 24,015 on active installment plans 74%

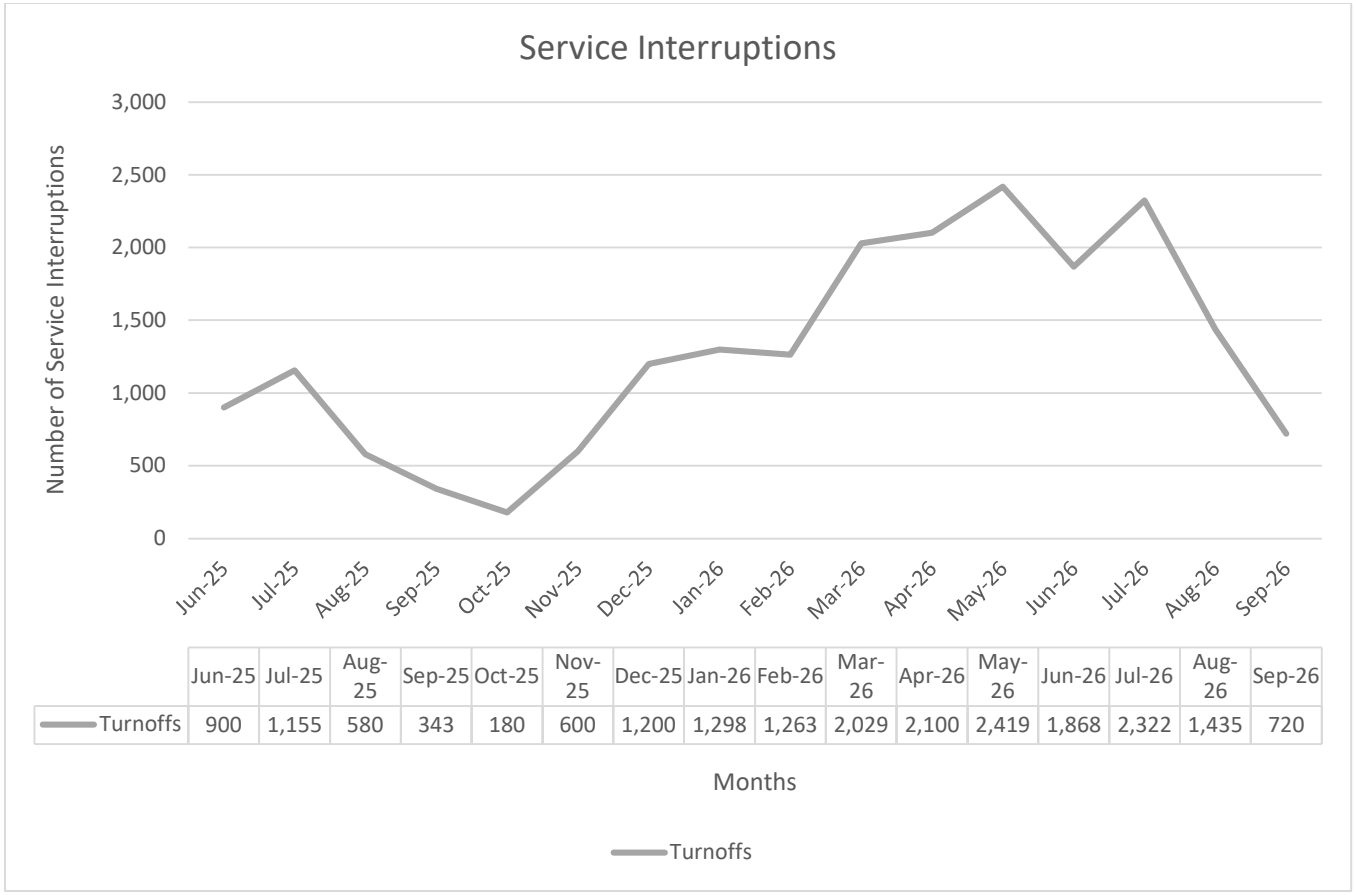
Payment Plans by Size

	Aged > 60 Days Past Due Balances by Size															
	>$50 and <$500	Meter count	Promise Pay	>$500 - <$1,500	Meter count	Promise Pay	>$1,500 < $2,500	Meter count	Promise Pay	>$2500	Meter count	Promise Pay	Total	*Meter count*	*Promise Pay*
Residential	$ 1,647,444	7,150	3,700	$ 5,543,661	5,933	5,043	$ 6,569,120	*3,360*	3,136	$ 28,498,372	*5,350*	5,004	$ 42,258,597	*21,793*	16,883
Multi-Family	$ 44,339	204	58	$ 128,016	135	82	$ 174,132	*89*	59	$ 5,947,004	*358*	160	$ 6,293,492	*786*	359
Commercial	$ 82,049	386	68	$ 236,870	266	100	$ 318,747	*159*	97	$ 13,660,470	*625*	331	$ 14,298,136	*1,436*	596
Total	$ 1,773,833	*7,740*	*3,826*	$ 5,908,547	*6,334*	*5,225*	$ 7,061,999	*3,608*	*3,292*	$ 48,105,845	*6,333*	*5,495*	$ 62,850,225	*24,015*	*17,838*
			49%			82%			91%			87%			74%

Enrollment % down 1 percent since last month



	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26
Completed Plans	627	684	721	706	726	785	854	813	889	740	802	791	753	823
1-time pay Plans	251	165	257	312	311	344	301	348	426	306	297	306	340	330
New Plans	1,961	1,212	1,088	1,860	1,627	1,533	1,373	1,656	1,706	1,595	1,517	2,029	1,874	1,598



	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26
Turnoffs	900	1,155	580	343	180	600	1,200	1,298	1,263	2,029	2,100	2,419	1,868	2,322	1,435	720

Monthly Financial Dashboard

		September 30, 2026			September 30, 2025		
		Water	Sewer	Drainage	Water	Sewer	Drainage
1	Operating Revenues	$10,565,972	$13,294,143		$10,924,548	$14,055,006	
2	Revenues per Active account	$76	$96		$80	$102	
3	Cash Collections	$9,486,657	$13,541,578		$8,631,852	$11,164,712	
4	Drainage Tax & Other revenues			$814,456			$310,022
5	Cash, Cash Equivalents and Funds on Deposit	$88,949,285	$95,022,391	$66,016,814	$27,538,972	$34,817,932	$66,658,834
	Liquidity						
6	**Days cash on hand (>90 days required)**	308	311	n/a	126[1]	172[1]	n/a
						[1] - as of 2025 ACFR	
	Leverage						
7	Budgeted Debt Service Coverage (>1.25 required)	1.72	2.17	n/a	4.60[1]	3.44[1]	n/a
	Receivables		Water / Sewer			Water / Sewer	
8	Customer Receivables, net of allowance		$54,153,220			$50,448,780	[1]
9	Active Customer Receivables past due > 60 Days		$62,850,225			$60,358,127	
10	Average Customer Balance past due >60 Days		$2,617			$2,523	
11	Uncollected Ratio (1-(cash collections/revenues)) - last 12 mos		2.0%			5.6%	
12	Total Number of Active Accounts		138,352			137,379	
13	Total Number of Delinquent Active Accounts		24,015			23,919	
14	Total Number of New Payment Plans (1-time and extended pay)		1,928			1,377	
15	Total Number of Completed Payment Plans		823			684	
16	Total Number of Disconnect Notices Sent		4,438			3,444	
17	Total Number of Disconnects		720			343	

Debt Obligations

September 30, 2026

	Water	Sewer	Drainage	Total
Debt Outstanding:				
Revenue Bonds*	$ 194,660,000	$ 229,460,000		$ 424,120,000
Limited Tax Bonds			$ 19,065,000	$ 19,065,000
EPA WIFIA Bond*		$ 205,932,342		$ 205,932,342
LDH SRF Loan	4,850,686			$ 4,850,686
DEQ SRF Loans*		$ 55,710,277		$ 55,710,277
GoZone Loan		$ 14,542,380		$ 14,542,380
Total Debt Outstanding	$ 199,510,686	$ 505,644,999	$ 19,065,000	$ 724,220,685
Southeast Louisiana Project liability			$ 115,778,893	
Available Borrowed Funds:				
Unspent Bond Proceeds [(1)]	$ 338,773	$ 1,112,620	$ 1,008,060	$ 2,459,453
Available Undrawn EPA WIFIA Bond		$ 69,067,658		$ 69,067,658
Available Undrawn DEQ SRF Loans		$ 44,681,873		$ 44,681,873
Available Undrawn LDH SRF Loans	$ 83,955,290			$ 83,955,290
Total Available Borrowed Funds	$ 84,294,063	$ 114,862,151	$ 1,008,060	$ 200,164,273

(1) As reported by Board of Liquidation, City Debt

* Included in Debt Service Coverage Tests

Capital Improvement Plan (CIP)

Capital Appropriations and Disbursements September 2026	Monthly Disbursements	YTD	Monthly Appropriations	YTD	Annual Capital Budget
Water	$ 2,652,580	$ 36,504,077	$ 9,990,310	$ 47,666,027	$ 99,466,542
Sewer	$ 2,780,799	$ 55,556,892	$ 8,609,342	$ 42,948,560	$ 162,831,645
Drainage	$ 1,246,970	$ 22,878,604	$ 134,995	$ 8,590,083	$ 97,598,395
Total	**$ 6,680,349**	**$ 114,939,572**	**$ 18,734,647**	**$ 99,204,670**	**$ 359,896,582**

Change Orders

November 2026 - Change Order / Awards Impact to CIP planning

	Capital Improvement Plan	2026 Budgeted CIP Project List (Adopted)	Change Order Value $	Res. #s	CY CIP Spending Plan Impacts
2	**Mega CIP Projects**				
3	Water Quality Master Planning	$ 11,000,000			
4	Wastewater Treatment Plant Upgrades	$ 7,550,000			
5	Power Complex	$ 49,096,750			
6	Smart Metering	$ 10,000,000			
7	LCR	$ 35,000,000			
8	SELA	$ 8,000,000			
9	Waterline Replacement (JIRR w/ DPW)	$ 42,800,000			
10	Sewerline Replacement Program (SSERP, ESSA, JIRR)	$ 29,200,000	Contract 30254 $2.2m	**R-114**	**None**
11	Water Hammer Hazard Mitigation Program (Phase I-3)	$ 1,000,000			
12	**Renew/Replace CIP**				
13	Water System Facilities Replacement Projects	$ 16,215,000			
14	Wastewater System Facilities Replacement Project	$ 4,830,000			
15	Networks (distribution, collection) Replacements	$ 27,600,000	Contract 30247 $2m	**R-115**	**None**
16	Drainage and Power Facilities Replacement Projects	$ 21,250,000			
17	Green Infrastructure	$ 900,000			
18	**Repair CIP**				
19	Water System Facilities Repairs	$ 9,570,000			
20	Wastewater System Facilities Repairs	$ 12,500,000			
21	Networks (distribution, collection) Repairs	$ 5,200,000			
22	Drainage and Power Facilities Repairs	$ 3,125,000			
23	**Additional CIP**				
24	Software and Technology Projects	$ 10,697,510			
25	Vehicle and Equipment Purchases	$ 18,655,000			
26	Facilities Improvements	$ 11,050,000			
27					
28	**CIP Total**	**$ 335,239,260**			
	Other - O&M :				
	Contract 2163 - $1.2m additional task based work for Networks work orders (Water)				
	*JIRR program includes 8 professional services contracts set up to have work added as blocks are performed (resident inspection and design)				

Minor Drainage Consolidation Revenue Update

City of New Orleans and SWBNO
January 1, 2025 Transfer Agreement - Minor Drainage System
Transfer and Consolidation Pursuant to Acts 783 and 103 of 2024

Estimated FY2025	Actual FY2025	Estimated FY2026	**FY26 -Year to Date (Sept.)**	
$5,220,088	-	4,000,000	**3,374,786**	Total Traffic Camera Revenue**
$5,000,000	-	-	-	Special Annual Allocation- Ordinance 34609
$3,713,220	$3,713,220	-	-	ARPA - 1 Time contribution
$5,000,000	5,769,242	6,000,000	**3,373,613**	Infrastructure Maintenance Fund - former 25% DPW Share
$18,933,308	$9,482,462	$10,000,000	**6,748,399**	

Note- $2m Bond funding provided by CNO in October 2026 for Minor Capital Point repair budget (Special Contribution)

*September IMF not reported as of 10/29/2026 by CNO

**June 2024 to Dec 2025 net collected and forwarded to SWBNO Minor Drainage (April 2026)

Joint Infrastructure with City (9/10/2026) – DPW Invoices

Cooperative Endeavor Agreements (CEAs)	
Max Pave -	$2.8
o 4-year payment plan proposed to the City	
Other Bond Projects	$15.8
o Reconciliation stages with DPW; approximately 20 City led project dating back 10+ years	
JIRR (Joint Infrastructure Roads Recovery)	
o Project Worksheet (PW) 21031 Grant Funding and Sewer Financing –	$5.6
o Project Worksheet 21032 Grant Funding (City of New Orleans)	$41.2
New invoices under review	$1.5
Total Joint Infrastructure – tracked via PDU Dashboard	$66.9

**** Council requested payment plan proposal provided on 10/1/2026 -**

($29m remitted to DPW thru May and the additional $20m requested (June-October) remitted to DPW by the requested 10/31/2026 timeline.

***City paving costs estimated $44m (FEMA JIRR) paid from Sewer Consent Decree work not reflected above

September 2026

Financial Statements (unaudited)

Pages 17-20:

17. All System Funds Statements of Revenues and Expenses and Changes in Net Position with Prior year (PY)

18. All System Funds Statements of Revenues and Expenses and Changes in Net Position with Budget

19-20. All System Funds Statements of Net Position

FY2027 Budget Presentation

Sewerage and Water Board of New Orleans

November 2026

I. Organization and Goals

II. Personnel

III. 2027 Proposed Operating and Maintenance Budget and Budget Summary

IV. 2027 Proposed Capital Budget

I. Organization and Goals

Enterprise Funds and Debt Service

3 separate Enterprise Funds and Pension Trust (Fiduciary Fund)*

	Water	Sewer	Drainage
Funding source	Customer Rates	Customer Rates	Dedicated property tax millages (3, 6 and 9 mil expiring in 2031, 2027 and 2046, respectively); Minor Drainage (CNO)
2027 proposed revenue	$128.1M	$157.1M	$84.7M
Outstanding debt (Board of Liquidation, City Debt)	$200M revenue bonds	$505M revenue bonds	$19M drainage tax bond + $115M other long-term debt
2027 debt service	$14.3M	$25.4M	$11.8M
Required debt service coverage	1.25x	1.25x	1.33x
Operating cash reserve requirement	90 days	90 days	None

***Pension Trust: - $308M assets; 2500 participants – 73.65% funded ratio**

Financial Covenants

Annual Operating Cash Reserve



- The annual operating cash reserve amount is calculated based on the requirements outlined in the **SWBNO Indenture**, excluding any debt service reserve funds.



- The Indenture **requires 90 days for both the water and sewer systems**, and there is **no cash reserve requirement for the drainage** system.

Debt Service Coverage (DSC)



- The **Debt Service Coverage (DSC)** calculation is defined in the General Bond Resolutions related to debt issuances. It is determined by dividing funds available for debt service (total revenues minus operating expenses) by the annual debt service payments.



- SWBNO is legally required to maintain a Debt Service Coverage ratio of **1.25** (**125 percent) for Senior Debt related to the Water and Sewer** systems and **1.33 (133 percent) for the Drainage system**.

2027 SWBNO Goals

- **Increase Financial Stability**
  - Continue collaboration with the City and key stakeholders to identify recurring funding for drainage, including renewal of an existing drainage millage and a new stormwater fee (2027 is the last year of the 3 separate drainage millages; the “6 mil” expires in 2027)
  - Increase collection effectiveness by strengthening collections strategies and reducing outstanding receivables, while maintaining a positive customer experience & promoting timely account resolution
  - Meet all 2027 bond covenants and maximize funds available for capital reinvestment
- **Continue Revised Catch Basin Cleaning & Inspection Strategy**, alternating cleanings in each Council district each weekday (Mon.-Dist. A, Tues.-Dist. B, Wed.-Dist. C, Thurs.-Dist. D, Fri.-Dist. E; weekend crews will work across the city to reduce 311 backlog)
  - Since consolidation on January 1, 2025, SWBNO is responsible for the City’s “minor” drainage system, including catch basins and small lateral lines

2027 SWBNO Goals (Continued)

- **Begin Implementation of Water Quality Master Plan**
  - Builds on the 18-month Water Quality Master Plan, which identifies the next level of investment and funding sources for treatment plants, more efficient treatment technology, and resilience to climate change and saltwater intrusion
  - $14M is included in the 2027 capital budget for Water Quality Master Planning
- **Lead Service Line Replacement Program—**Bid large-scale replacement contract for Lead Service Lines and continue collaborating with many external stakeholders
  - EPA-mandated 10-year program funded through subsidized federal loans; the work involves customers' private property
  - $105M is budgeted for the Lead Service Line (LCR) Program in 2027; approx. $152M in funding secured
- **Effectively use new Technology—**Execute Phase 1 of new Enterprise Asset / work order management system
  - Also replacing human resource and payroll platform (mid-2027) and progressing to a new customer service and billing system (2029)

2026 Budgeted and Recent Historical Years

- Minimum of 90 days Cash on Hand is required for **both the water and sewer systems**, and there is no cash reserve requirement for the drainage system.
- **Water and Sewer** systems are required to meet a **1.25x Debt Service Coverage (DSC)** ratio.
- **Drainage** 1.33x debt service coverage has been provided for through collections of the 9 mil taxes in Q1 2026.

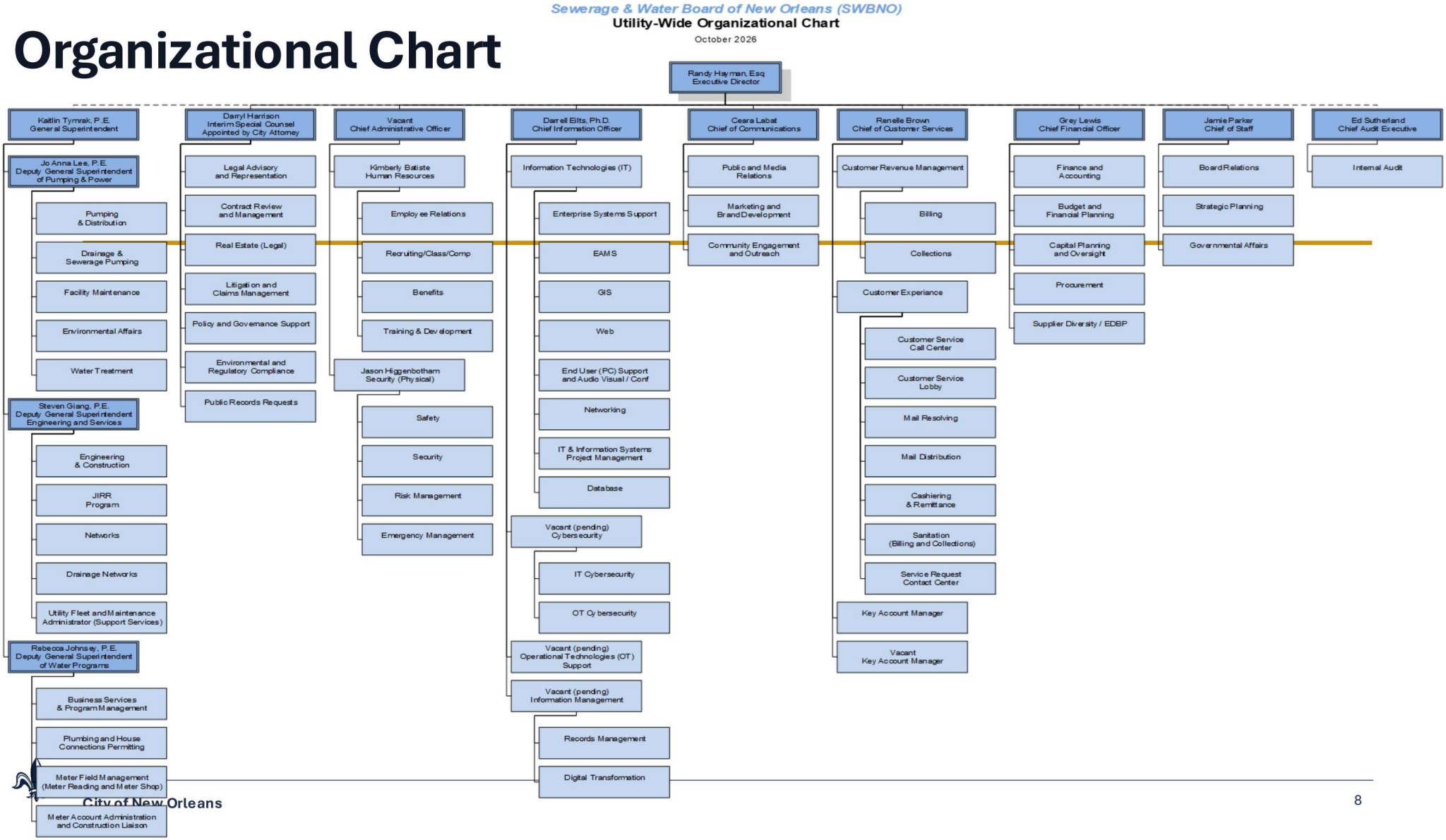
	Cash on Hand (days)	
Fiscal Year	**Water**	**Sewer**
FY2026	308*	311*
FY2025	126	172
FY2024	184	265
FY2023	235	270
FY2022	173	220

*Calculated as of 9/30/2026

	Water DSC		Sewer DSC	
Fiscal Year	**Final**	**Budgeted**	**Final**	**Budgeted**
FY2026	–	1.72	–	2.17
FY2025	4.60	1.68	3.44	1.85
FY2024	2.51	1.90	2.87	1.98
FY2023	3.89	1.80	2.60	2.14
FY2022	2.54	1.90	2.59	1.84

DSC = Debt Service Coverage. Final = actual; Budgeted = adopted budget ratio.

Organizational Chart



III. Personnel

Personnel – 1,259 employees (1,280 in 2026)

7 divisions | 42 departments | over 200 cost centers

Executive Director
Utility leadership and strategic direction, including communications

7 employees

General Superintendent
Water, sewer and drainage operations, including meter reading, plumbing/permitting, engineering, environmental affairs, and major programs

969 employees

Special Counsel
Legal counsel and legal affairs

11 employees

Shared Services (CAO)
Shared services of HR, Safety/Security, Risk Management, and Emergency Management

71 employees

Finance
Finance, accounting, supply chain, budget and debt management

54 employees

Customer Service & Utility Billing
Revenue, Customer service and utility billing

134 employees

Information Technology
Information Technology, software system, and data support

13 employees *

***excludes IT staffing contractor**

Classified and unclassified employees

II. 2027 Proposed Operating and Maintenance Budget

2027 Proposed Budget v. 2026 Adopted

All Systems Revenue

Sources: Water and Sewer Rates (last change in 2020) ; 3-6-9 mill Drainage taxes (6-mil expires in 2027)

Actuals	Water	Sewerage	Drainage	Total
2025	$ 142,709,576	$ 152,683,268	$ 74,411,613	$ 369,804,457
2024	$ 117,384,096	$ 153,937,195	$ 75,863,304	$ 347,184,595

	Water	Sewerage	Drainage	Total
2027 Proposed Budget	**$ 128,136,207**	**$ 157,086,330**	**$ 85,617,096**	**$ 370,839,633**
2026 Adopted Budget	$ 127,206,760	$ 156,952,815	$ 85,443,776	$ 369,603,351
Variance	$ 929,447	$ 133,515	$173,320	$ 1,236,282

2027 Proposed Budget v. 2026 Adopted

All Systems Expenditures

	Operating & Maintenance Expenses	Debt Service	Pay-go Capital (residual free cash flow)	Total Cash Need
2027 Proposed Budget	$299,054,777	$50,580,733	$21,204,261	$370,839,771
2026 Adopted Budget	$284,837,266	$52,622,342	$32,143,743	$369,603,351
Variance	$14,217,511	($2,041,609)	($10,939,482)	$1,236,420

A breakout by system is available in the appendix.

Debt Service Coverage Requirements

The Debt Service Coverage (DSC) calculation is defined in the General Bond Resolutions related to debt issuances. It is determined by dividing funds available for debt service (revenues minus operating expenses) by the annual debt service payments.

- SWBNO is legally required to maintain a Debt Service Coverage ratio of 125 percent for Senior Debt related to the Water and Sewer systems and 133 percent for the Drainage system.

Debt Service Coverage Calculation		Water		Sewerage		Drainage
Revenues for Debt Service Coverage:						
Total Operating Revenues	$	124,384,779	$	153,986,030	$	8,100,000
Total Non-Operating Revenues	$	3,751,429	$	3,100,300	$	76,617,096
Total Revenues for Debt Service Coverage	**$**	**128,136,208**	**$**	**157,086,330**	**$**	**84,717,096**
Expenses for Debt Service Coverage:						
Operating & Maintenance Expenses	$	104,708,838	$	112,117,199	$	72,598,602
Allowance for Doubtful Accounts	$	4,500,000	$	4,800,000	$	-
Total Expenses for Debt Service Coverage	**$**	**109,538,838**	**$**	**116,917,199**	**$**	**72,598,602**
Net Revenues Available for Debt Service	**$**	**18,597,370**	**$**	**38,932,685**	**$**	**32,048,436***
Senior Debt Service	**$**	**13,305,045**	**$**	**21,468,068**	**$**	**10,110,744***
Debt Service Coverage		**1.40**		**1.87**		**3.17****

**The Debt Service Coverage for Drainage is calculated using the net revenues and senior debt service of the 9-mill tax*

***Debt Service Coverage for Drainage requires that taxes pledged to the bonds must be 1.33 times greater than debt service*

IV. 2027 Proposed Capital Budget

Capital Budget Needs

- 3 Major Categories
  - Large Programs: multi-year, transformational projects with planning documents that can be used to secure external funding
  - Yearly Capital Needs: annual needs for yearly replacements and renewals (e.g., water main repairs) to address aging infrastructure
  - Combination needs: software and technology; vehicles/equipment/materials; and facilities/buildings needs
- Drivers
  - Aging infrastructure
  - Regulatory compliance
  - Modernization, Efficiency, and Sustainability

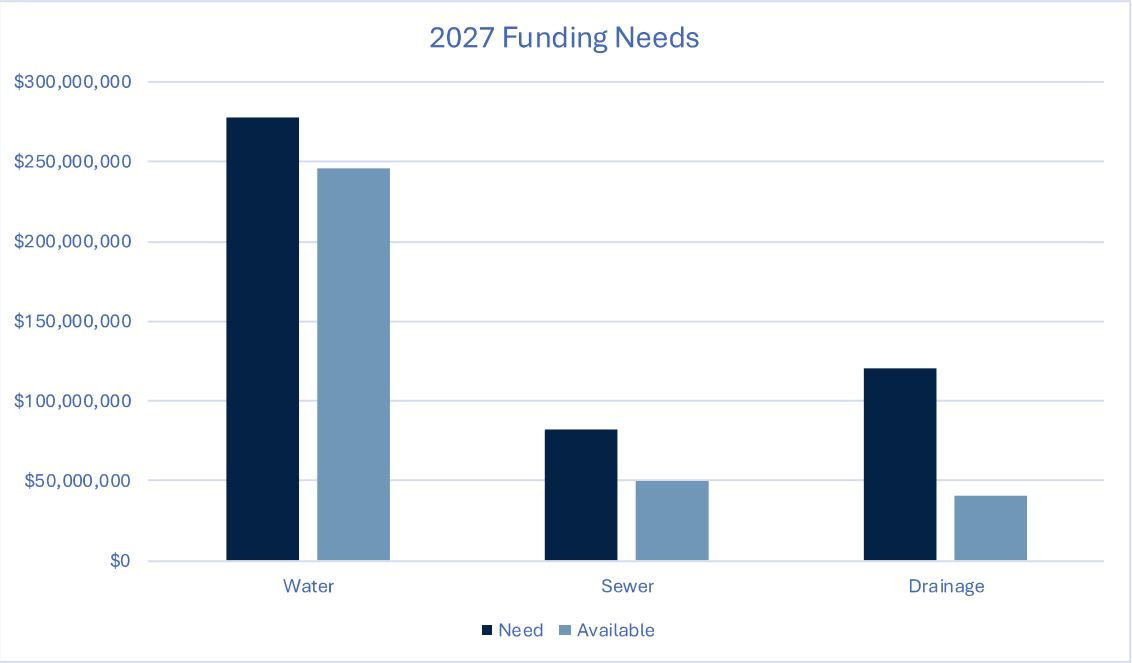
Estimated Total System Needs (multi-year)

Need	Estimated Needs	Status
Water Treatment Plant Replacement	$2B over 20-30 years	Master plan completed; seeking funding for first $500M
Lead Service Line Replacements	$1B over 10 years	$152M secured; must replace by 2037; phased rollout underway
Wastewater Treatment Plant Upgrades	TBD	$38M loan secured and work underway
Water Main Replacements	$6B	Replace 2-3% per year
Sewer Line Replacements	TBD	Replace 2-3% per year
Drainage System Upgrades	An additional $50M/year	Millage renewal needed in 2027 to maintain existing funding; stormwater/parcel fee to add funding under development

Capital Budget

- ***Capital Budget is composed of two components:***
  - **Funded projects** have secured dollars that can be used to bid or execute projects in FY2027
  - **Unfunded projects** have no secured source yet

- 2027 Identified Need: $479.5M
- Estimated Cash Financing: $21.2M
- External sources: $284M
- Unfunded amount: $174M (36%)

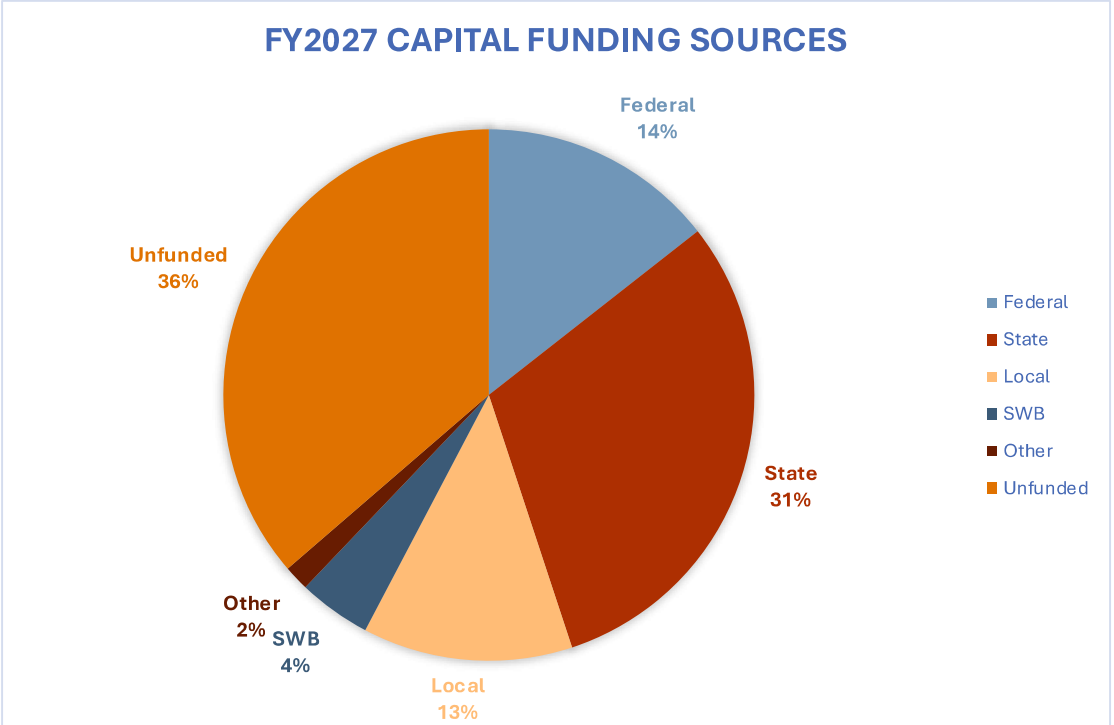


Capital Funding

- ***We have aggressively sought external funding sources in recent years, with over $284M in external sources secured for 2027 needs***
- ***Maximized available debt capacity using low-interest state and federal loans***

Capital Funding Types

- Loans:
  - LDH Loans (ramping up)
  - LDEQ Loans (ramping up)
  - WIFIA Loan (nearing end)
- Grants
  - FEMA Grant (nearing end)
  - CNO JIRR Contribution (continuing)
  - HERO Grant (anticipated)
- Other State and Local
  - Fair Share (ongoing)
  - Capital Outlay (new + ongoing)



Priority Self-Funded Capital Projects

Revenue funded projects → note that available revenues are only $21M and not sufficient for all priority needs

- Water
  - Water main repairs/replacements; emergency repair; Capital Outlay match
- Sewer
  - Sewer Main replacements; design for SPS rehab and construction; SSERP program completion; WWTP repairs
- Drainage
  - Emergency repairs; Capital Outlay match (Monticello Canal design)
- Combination
  - Vehicle replacements; SWBNO Building repairs (HVAC, elevators); IT projects

Capital Program Needs and Sources (2027)

	Sewer	Water	Drainage	Total	External Funding Available
Large Programs					
Lead Service Line Replacement Program	$ -	$ 105,000,000	$ -	$ 105,000,000	**$ 105,000,000**
Water Treatment Plant Upgrades (5-yr and 30-yr CIP)	$ -	$ 41,500,000	$ -	$ 41,500,000	**$ 27,500,000**
Waterline Replacement (JIRR w/ DPW)	$ -	$ 76,600,000	$ -	$ 76,600,000	**$ 76,400,000**
Wastewater Treatment Plant Upgrades	$ 26,568,608	$ -	$ -	$ 26,568,608	**$ 14,975,375**
Power Complex (Phase 2)	$ -	$ -	$ 47,000,000	$ 47,000,000	**$ 33,000,000**
SELA	$ -	$ -	$ 4,050,000	$ 4,050,000	**$ -**
Sewer line Replacement Program (SSERP, JIRR, WIFIA)	$ 18,750,000	$ -	$ -	$ 18,750,000	**$ 17,750,000**
Water Main Replacement Program	$ -	$ 13,400,000	$ -	$ 13,400,000	**$ -**
Major Drainage System Improvements (Future Program)	$ -	$ -	$ 1,000,000	$ 1,000,000	**$ 750,000**
Annual Needs					
Minor Drainage	$ -	$ -	$ 11,100,000	$ 11,100,000	**$ 2,600,000**
Major Drainage (including pump stations)	$ -	$ -	$ 28,335,000	$ 28,335,000	**$ -**
Power Facilities	$ 726,000	$ 768,000	$ 6,706,000	$ 8,200,000	**$ -**
Water Main Repairs (annual needs)	$ -	$ 7,000,000	$ -	$ 7,000,000	**$ -**
Sewer Line Reparis (annual needs)	$ 8,500,000	$ -	$ -	$ 8,500,000	**$ -**
Water System Repairs	$ -	$ 6,890,000	$ -	$ 6,890,000	**$ -**
Wastewater System Repairs	$ 5,575,000	$ -	$ -	$ 5,575,000	**$ 1,000,000**
Green Infrastructure, Sustainability, and Environmetal Compliance	$ -	$ 200,000	$ 1,463,545	$ 1,663,545	**$ 1,463,545**
Other Improvements					
Software and Technology Projects	$ 3,214,740	$ 3,137,530	$ 4,137,530	$ 10,489,800	**$ 1,768,800**
Capital Budget Overhead	$ 8,692,100	$ 8,436,450	$ 8,436,450	$ 25,565,000	**$ -**
Vehicle, Equipment, and Major Materials Purchases	$ 7,215,400	$ 11,944,800	$ 5,629,800	$ 24,790,000	**$ -**
Building and Facilities Improvements	$ 2,570,667	$ 2,514,667	$ 2,514,667	$ 7,600,000	**$ 2,000,000**
				$ -	$ -
TOTAL	**$ 81,812,515**	**$ 277,391,447**	**$ 120,372,992**	**$ 479,576,953**	**$ 284,207,720**
Identified Sources	**$ 49,711,746**	**$ 215,448,592**	**$ 40,251,643**	**$ 305,411,981**	

Questions?

AUTHORIZING APPLICATION TO THE LOUISIANA DEPARTMENT OF HEALTH FOR FUNDING FROM THE LOUISIANA DEPARTMENT OF HEALTH's DRINKING WATER REVOLVING LOAN FUND (DWRLF) FOR COMPLIANCE WITH THE REVISED LEAD AND COPPER RULE (LCRR) AND LEAD AND COPPER RULE IMPROVEMENTS (LCRI) FOR LEAD SERVICE LINE IDENTIFICATION AND REMOVAL PURPOSES

WHEREAS, the Sewerage and Water Board of New Orleans (the "Sewerage and Water Board") the Board is charged by law with responsibility for public water, sewerage and drainage systems and functionality throughout the city of New Orleans; and,

WHEREAS, that mission encompasses improving the quality of life of the people of New Orleans by providing safe drinking water that meets federal and state standards for public consumption; and,

WHEREAS, under the "Bipartisan Infrastructure Law ("BIL")" signed by President Biden on November 15, 2021, Louisiana is eligible to receive dedicated funding over the next five (5) years for Lead Service Line (LSL) identification and replacement, under which any eligible project involving the identification and replacement of all lead service lines must replace the entire lead service line (both public and private owned portions), unless a portion has already been replaced or is concurrently being replaced with another funding source; and,

WHEREAS, the Sewerage and Water Board is in need of additional funding for its' Lead Service Line removal program for the Carrollton Water Works and Distribution System whose PWS ID No. is LA1071009; and,

NOW, THEREFORE, BE IT RESOLVED by the Sewerage and Water Board of New Orleans that:

1. The Chief Financial Officer of the Sewerage and Water Board (the "Chief Financial Officer") is hereby authorized to execute and submit a Loan Application in the amount of $90,000,000.00 to the Louisiana Department of Health on behalf of the Sewerage & Water Board of New Orleans for the purpose of placing this project on the Comprehensive Priority List for funding through LDH's Drinking Water Revolving Loan Fund ("DWRLF") program; and,

2. The Chief Financial Officer is further authorized to furnish such additional information as may reasonably be requested in connection with the Loan Application; and,

NOW, THEREFORE, BE IT FURTHER RESOLVED the Chief Financial Officer is hereby designated as the Official Project Representative and is hereby given signature authority for all relative documents for the Sewerage and Water Board of New Orleans for any project that may result from the submission of the Loan Application Form 100A and accompanying documents. Furthermore, the Chief Financial Officer representing the Sewerage and Water Board of New Orleans is hereby authorized to take all necessary action to implement, maintain, amend and renew such documents relative to any such project.

I, Randy E. Hayman, Esq. Executive Director,
Sewerage and Water Board of New Orleans,
do hereby certify that the above and foregoing
is a true and correct copy of a Resolution adopted
at the Regular Monthly Meeting of said Board,
duly called and held, according to law, on
November 18, 2026.

Randy E. Hayman, Esq.
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

GENERAL SUPERINTENDENT RECOMMENDATIONS
FOR THE NOVEMBER 12, 2026
FINANCE AND ADMINISTRATION COMMITTEE MEETING

A listing of the bids, change orders, amendments and final acceptances received during the month of October 2026 are included in the following report. A summary is attached for your review.

CONTRACT CHANGE ORDER BY RATIFICATION (1)

Page 02 R-114-2026 — Ratification of Change Order No. 8 for Contract 30254 – Carrollton Basin No. 13 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.

CONTRACT CHANGE ORDER BY AUTHORIZATION (2)

Page 07 R-115-2026 — Authorization of Change Order No. 5 for Contract 30247– Restoration of Gravity Flow Sanitary Sewers by Excavation and Replacement from Manhole to Manhole, CIPP Lining from Manhole to Manhole, CIPP Lining of Service Laterals and Point Repairs at Various Sites throughout the City of New Orleans between The Sewerage and Water Board of New Orleans and CMG Pipelines, Inc.

Page 11 R-122-2026 — Authorization of Change Order No. X for Contract 2163- Water Main Point Repair, Water Service Connection, Water Valve and Fire Hydrant Replacement at Various Sites Throughout Orleans Parish between The Sewerage and Water Board of New Orleans and Boh Bros. Construction Co., LLC.

RATIFICATION OF CHANGE ORDER NO. 8 FOR CONTRACT 30254 – CARROLLTON BASIN NO. 13 SEWER REHABILITATION BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND BLD SERVICES, LLC.

WHEREAS, The Sewerage and Water Board of New Orleans advertised on August 18, 2023, according to public bid law, a Request for Bids
for Contract 30254 – Carrollton Basin No. 13 Sewer Rehabilitation; and,

WHEREAS, Bids for contract 30254 were received on September 14, 2023; and these bids were evaluated, and the bid amounts were acceptable according to the Engineer's Opinion of Probable Cost; and

WHEREAS, The responsible and responsive low bid was accepted, and the Contract was awarded to BLD Services, LLC in the amount of $4,373,468.00 per R-110-2023; and,

WHEREAS, Change Order No. 1 (R-135-2024) represents Field Change Order (FCO) 1 - Partial service repair on a house service connection where the main is in good condition, but the service is collapsed up the line., FCO 2 – Adding new items to complete sewer repairs due to existing sewer being at a lower elevation than expected and resolving a conflict with a storm drain, and FCO 3 - Move the following segments 032-001/033-042 (1500 Dante St.), 033-039/033-037 (1600 Dante St.), 033-037/033-036 (1700 Dante St.), 033-036/033-035 (1800 Dante St.) in the Carrollton Basin from RR067 to 30254 to help meet the consent decree milestone. Also, FCO 3 adds six new pay items to complete the repairs along Dante Street. X10-Initial Bypass Setup and Removal, X11- Initial Bypass Operation, X12-Reset Bypass Setup, X13-Reset Bypass Operation, X14-Sewer Main Cleaning/CCTV (21"), X15-Pipe Liner (CIPP, 21"). Change Order No. 1 added $1,313,882.32 to the Contract; and,

WHEREAS, Change Order No. 2 (R-011-2025) represents FCO 4 - Increase the quantity of nine existing pay items due to the change in scope of restoration work. Increase the quantity of two existing pay items to complete the repairs along Dante Street. Increase the quantity of three existing pay items for waterline repairs due to leaks encountered in the field. Change Order No. 2 added $1,325,964.50 and 90 days to the Contract; and,

WHEREAS, Change Order No. 3 (R-141-2025) represents FCO 5 and 6. FCO 5 adds 75 days to the Contract for weather delays, water leaks, and additional restoration work. FCO 6 adds $2,671,105.51, adjusts quantities for completed and remaining required work, and adds 124 days due to weather delays, additional restoration, and change from interim pavement to permanent pavement. FCO 6 also adds 4 new Bid Items: X16 – Manhole Adjustments >6", X17 – Catch Basin Adjustment, X18 – 6" Barrier Curb, and X19 – Exploratory Excavation; and,

WHEREAS, Change Order No. 4 (R-145-2025) represents FCO 7. FCO 7 added $6,759,562.13, increasing quantities of existing bid items and adding new bid items for the installation of a new sewer and abandonment of an existing sewer along Erato Street. FCO 7 adds 9 new Bid Items: X20 - Erato Mobilization; X21 - Erato Traffic Control; X22 - Erato Gravity Sewer Sheet Pile and Bracing; X23 - Erato Install Sewer Main (36" At 20.1'-22.0'); X24 - Erato Jack & Bore 48" Casing; X25 - Erato Jack & Bore Entry Pit Including Sheeting and Backfill; X26 - Erato Jack & Bore Receiving Pit Including Sheeting and Backfill; X27 - Erato Sewer Manholes Up To 22' Deep Including Sheeting; and X28 - Erato Plug And Flow Fill Existing 33" Sewer Line; and,

WHEREAS, Change Order No. 5 (R-010-2026) represents FCO 1 and 8. Although FCO 1 was mentioned in Change Order No. 1, it failed to add the $17.57 that should have been added in the FCO. FCO 8 adds 444 days to the Contract duration to account for the added time it will take to construct the improvements included in FCO 7 and approved in R-145-2025. FCO 8 adds $17.57, and added 0 days to the Contract, with a substantial completion date of December 4, 2026; and,

WHEREAS, Change Order No. 6 (R-035-2026)) represented FCO 9 and included new bid item X29 – Entergy Power Lines, necessary to address changes in project scope and additional costs associated with continued sewer rehabilitation activities under Contract 30254 – Carrollton Basin No. 13 Sewer Rehabilitation; and Change Order No. 6 increases the Contract value by $104,565.51 and added 0 days to the Contract; and, bringing the total accumulated Change Order amount to $12,175,097.54 and the total Contract value to $16,548,565.54, with no change to the Contract time and maintaining the substantial completion date of December 4, 2026; and,

WHEREAS, Change Order No. 7 (R-096-2026) represented FCO 10 and FCO 11 with necessary changes to project scope and additional costs associated with continued sewer rehabilitation activities under Contract 30254 – Carrollton Basin No. 13 Sewer Rehabilitation; and Change Order No. 7 increases the Contract value by $6,005.78; and, bringing the total accumulated Change Order amount to $12,181,103.38 and the total Contract value to $16,554,571.38, with no change to the Contract time and maintaining the substantial completion date of December 4, 2026; and,

WHEREAS, this Change Order No. 8 (R-114-2026) represents FCO 12 and includes necessary changes to the project scope associated with continued sewer rehabilitation activities under Contract 30254 – Carrollton Basin No. 13 Sewer Rehabilitation, including adjustments to the quantities of existing bid items to reflect actual work performed and the addition of eight new bid items: X31 – Additional Pit and Manhole Sheeting, Supports, and Backfill; X32 – Install 6" and 8" Insertion Valves; X33 – All Star Electric (Pre-Construction Site Work at Intersections); X34 – Bypass Setup/Removal; X35 – Bypass Monthly Cost; X36 – Install Pits for CIPP; X37 – 33" CIPP and CCTV; and X38 – 39" CIPP and CCTV; and,

WHEREAS, Change Order No. 8 increases the Contract value by $2,169,475.77, bringing the total accumulated Change Order amount to $14,350,579.15 and the total Contract value to $18,724,047.15, with no change to the Contract time and maintaining the substantial completion date of December 4, 2026; and,

NOW THEREFORE BE IT RESOLVED, the approval of Change Order No. 8 for Contract 30254 is hereby approved by The Sewerage and Water Board of New Orleans.

I, Randy E. Hayman, Esq. Executive Director,
Sewerage and Water Board of New Orleans,
do hereby certify that the above and foregoing
is a true and correct copy of a Resolution adopted
at the Regular Monthly Meeting of said Board,
duly called and held, according to law, on
November 18, 2026.

Randy E. Hayman, Esq.
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

Sewerage and Water Board of New Orleans
BOARD OF DIRECTORS CONTRACTOR FACT SHEET

ACTION REQUESTED

CONTRACT CHANGE ORDER: 008

Contract 30254 - Carrollton Basin No. 13 Sewer Rehabilitation

Approval to execute Change Order 8 between the Sewerage and Water Board and BLD Services, LLC, in the amount of $2,169,475.77.

CONTRACTOR/SUB/VENDOR INFORMATION

		DBE PARTICIPATION GOAL: 36%	
PRIME	SUBS	BID	ACTUAL *(as of 10/29/2026)*
BLD Services	*C&M Construction Group, Inc.*	29.26%	43.80%
	Choice Supply Solutions, LLC	1.21%	3.00%
	Cooper Contracting Group, LLC	5.61%	5.70%
	BJ's Service Group, Inc.	N/A	0.00%
Total		36.08%	52.50%

Economically Disadvantaged Business Program Comments

Prime Contractor states that subcontracting opportunities increased for C&M Construction when scope of project changed from temporary restoration to full-depth restoration.

DESCRIPTION AND PURPOSE

	Change Orders	**Renewal**	**Totals**
Original Contract Value			$4,373,468.00
Previous Change Orders	$12,181,103.38		$12,181,103.38
% Change of Contract To Date			278.52%
Value of Requested Change	$2,169,475.77		$2,169,475.77
% For This Change Order			49.61%
Has a NTP been Issued			*Yes*
Total Contract Value			$18,724,047.15
% Total Change of Contract			328.13%
Original Contract Completion Date			12/1/2024
Previously Approved Extensions (Days)	733		733
Time Extenstion Requested (Days)	0		0
Proposed Contract Completion Date			12/4/2026

Purpose and Scope of the Contract:
Contract 30254, as a part of the Carrollton Consent Decree from the EPA, consists of the rehabilitation of existing main line sanitary sewers via mainline cleaning and CCTV inspections, excavated point repairs, full length main line replacements, house connection service lateral replacements, full-length Cured-in-Place Pipe (CIPP) lining, service lateral Cured-in-Place Pipe (CIPP) lining and manhole rehabilitation. Work also includes associated interim and final pavement restoration.

Reason for Change:

Change In Scope X	Differing Site Condition X	Regulatory Requirement
Design Change	Other _____	

Change Order No. 7 represents FCO 12. FCO 12 adjusts the quantities of existing bid items to match the actual work performed and adds eight new bid items: X31 - Additional Pit and Manhole Sheeting, Supports, and Backfill; X32 - Install 6" and 8" Insertion Valves; X33 - All Star Electric (Pre-Construction Site Work at Intersections); X34 - Bypass Setup/Removal; X35 - Bypass Monthly Cost; X36 - Install Pits for CIPP; X37 - 33" CIPP and CCTV; and X38 - 39" CIPP and CCTV.

Spending to Date:

Cumulative Contract Amount	$16,444,000.03
Cumulative Contract Spending	$14,100,216.80

Contractor's Past Performance:
BLD has an excellent work record for the Board.

PROCUREMENT INFORMATION

Contract Type	Base Bid	**Award Based On**	Lowest Competitive Bid
Commodity	Public Works Construction	**Contract Number**	30254
Contractor Market	Public Bid		
Compliance with Procurement Laws?	Yes ☑ No ☐	**CMRC Date *(if nec.)* :**	

BUDGET INFORMATION

Funding	317-08	**Department**	Network Engineering
System	Sewer	**Project Manager**	Owen Millehrer
Job Number	30254WIF	**Purchase Order #**	PC2024 0000716

ESTIMATED FUND SOURCE

User	Share%	Dollar Amount	Reimbursable?
Sewer System		$2,169,475.77	WIFIA/System
Water System			
Drainage System			
TOTAL		$ 2,169,475.77	

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

_____
Owen Millehrer, PE
Engineering Division Manager
Networks Engineering

AUTHORIZATION OF CHANGE ORDER NO. 5 FOR CONTRACT 30247 – RESTORATION OF GRAVITY FLOW SANITARY SEWERS BY EXCAVATION AND REPLACEMENT FROM MANHOLE TO MANHOLE, CIPP LINING FROM MANHOLE TO MANHOLE, CIPP LINING OF SERVICE LATERALS AND POINT REPAIRS AT VARIOUS SITES THROUGHOUT THE CITY OF NEW ORLEANS BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND CMG PIPELINES INC.

WHEREAS, the Sewerage and Water Board of New Orleans entered into Contract No. 30247 on August 16, 2023 with CMG Pipelines, Inc. in the amount of $2,799,780.00 (Resolution Number R-088-2023); and,

WHEREAS, Change Order 1 (Resolution R-102-2024) was approved on July 17, 2024 in the amount of $3,204,033.69 for necessary repairs to Sewer Pump Station D and the Lafitte/Galvez sewer force main; and,

WHEREAS, Change Order 2 (Resolution R-165-2024) was approved on December 18, 2024 in the amount of $1,050,267.87 for repairs to the 66" effluent line from the Eastbank Treatment plant and the 20" sewer force main valve and pipe new I-10 at Little Woods; and,

WHEREAS, Renewal Number One (1) (Resolution R-017-2025) was approved on January 22, 2025 in the amount of $2,799,780.00 for an additional 365 days for Contract 3024; and,

WHEREAS, Renewal Number Two (2) (Resolution R-151-2025) was approved on December 17, 2025 in the amount of $2,799,780.00 for an additional 365 days for Contract 3024; and,

WHEREAS, Change Order No. 3 (Resolution R-101-2026) was approved on September 16, 2026 in the amount of $1,900,220.00 funding is provided for sewer emergency repairs on Allen Toussant, Morrison/Sherwood, Felicity and Memphis Streets; and drainage repairs on Jewel Street at Canal and on 3rd Street at Claiborne; and,

WHEREAS, Change Order No. 4 (R-103-2026) was approved on October 21, 2026 in the amount of $1,100,000.00 is to repair piping at Sewer Pump Stations Burke, Chickasaw, Castle Manor and English Turn; and,

WHEREAS, this Change Order No.5 in the amount of $2,000,000.00 is to recover funding used to replace the 30" Sewer Force Main valve on Forstall St. and continue with expedited repairs such as 4100 BLK of Vincennes Place and new installations, and other associated bid items, and will add an additional 365 days; and,

WHEREAS, the DBE participation for this project is 36% and the participation through October 2026 is 51.34%; and,

WHEREAS, this $2,000,000.00 Change Order will bring the total contract amount to $17,653,861.00 and funds for this project are budgeted under the Capital Budget 318-03.

NOW THEREFORE BE IT RESOLVED, the authorization of Change Order No.5 for Contract No. 30247 is hereby approved by the Sewerage and water Board of New Orleans.

I, Randy E. Hayman, Esq. Executive Director,
Sewerage and Water Board of New Orleans,
do hereby certify that the above and foregoing
is a true and correct copy of a Resolution adopted
at the Regular Monthly Meeting of said Board,
duly called and held, according to law, on
November 18, 2026.

_____

Randy E. Hayman, Esq.
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

Sewerage and Water Board of New Orleans
BOARD OF DIRECTORS CONTRACTOR FACT SHEET

ACTION REQUESTED

CONTRACT CHANGE ORDER #5

Contract #30247 – RESTORATION OF GRAVITY FLOW SANITARY SEWERS BY EXCAVATION AND REPLACEMENT FROM MANHOLE TO MANHOLE, CIPP LINING FROM MANHOLE TO MANHOLE, CIPP LINING OF SERVICE LATERALS AND POINT REPAIRS AT VARIOUS SITES THROUGHOUT THE CITY OF NEW ORLEANS

Approval for Change Order #5 for contract 30247, between the Sewerage and Water Board and CMG Pipelines, Inc., in the amount of $2,000,000.00. As well as adding an additional 365 days.

CONTRACTOR/SUB/VENDOR INFORMATION

		DBE PARTICIPATION GOAL: 36.0%	
PRIME	SUBS	BID	ACTUAL *(as of 10/29/26)*
CMG Pipelines, Inc	*C&M Construction Group, LLC*	24.64%	38.25%
	Choice Supply Solutions, LLC	12.32%	12.18%
	T.J. Contracting, LLC d/b/a/ Trucking Innovation, LLC	N/A	0.91%
Total		36.96%	51.34%

Economically Disadvantaged Business Program Comments

Project is currently exceeding established 36% DBE Participation goal.

DESCRIPTION AND PURPOSE

	Change Orders	Renewal	Totals
Original Contract Value			$2,799,780.00
Previous Change Orders	$ 7,254,521.56	$ 5,599,560.00	$12,854,081.00
% Change of Contract To Date			459.11%
Value of Requested Change			$2,000,000.00
% For This Change Order			71.43%
Has a NTP been Issued			*Yes*
Total Revised Contract Value			$17,653,861.00
% Total Change of Contract			530.54%
Original Contract Completion Date			1/11/2025
Previously Approved Extensions (Days)		730	730
Time Extension Requested (Days)	365		365
Proposed Contract Completion Date			1/11/2028

Purpose and Scope of the Contract:

RESTORATION OF GRAVITY FLOW SANITARY SEWERS BY EXCAVATION AND REPLACEMENT FROM MANHOLE TO MANHOLE, CIPP LINING FROM MANHOLE TO MANHOLE, CIPP LINING OF SERVICE LATERALS AND POINT REPAIRS AT VARIOUS SITES THROUGHOUT THE CITY OF NEW ORLEANS

Reason for Change:

In Scope	Differing Site Condition	Regulatory Requirement
Design Change	Other _Change Order____	

Repair piping at SPS Burke, Chickasaw, Castlemanor, and English Turn.

Spending to Date:

Cumulative Contract Amount (as of 11/1/2026)	$15,653,861.00
Cumulative Contract Spending (as of 11/1/2026)	$13,135,751.91

Contractor's Past Performance:

PROCUREMENT INFORMATION

Contract Type	Fixed Unit Rate	**Award Based On**	Lowest Competitive Bid
Commodity	Construction Services	**Contract Number**	30247
Contractor Market	Open Market with DBE participation		
Compliance with Procurement Laws?	Yes ☑ No ☐	**CMRC Date *(if nec.)* :**	

BUDGET INFORMATION

Funding	C.P. 318-03	**Department**	Networks
System	Sewer	**Project Manager**	Andrew Nettles
Job Number		**Purchase Order #**	PC2024 0000342

ESTIMATED FUND SOURCE

User	Share%	Dollar Amount	Reimbursable?
Sewer System	100%	$ 2,000,000.00	
Water System			
Drainage System			
TOTAL		$ 2,000,000.00	

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

Andrew Nettles

PM Name: Andrew Nettles
PM Title: Engineer Intern II
Dept: Networks

AUTHORIZATION OF CHANGE ORDER NO. 2 FOR CONTRACT 2163 – WATER MAIN POINT REPAIR, WATER SERVIVCE CONNECTION, WATER VALVE AND FIRE HYDRANT REPLACEMENT AT VARIOUS SITES THROUGHOUT ORLEANS PARISH BETWEEN THE SWERAGE AND WATER BOARD OF NEW ORLEANS AND BOH BROS. CONSTRUCTION CO., LLC.

WHEREAS, the Sewerage and Water Board of New Orleans entered into Contract 2163 with Boh Bros. Construction Co., LLC on April 28, 2023, in the amount of $3,446,750.00 with two (2) optional, one-year renewal per Resolution R-008-2023; and,

WHEREAS, Renewal No. 1 (R-052-2024) in the amount of $3,446,750.00, brought the total contract amount to $6,893,500.00 and extended the contract duration by 365 days, bringing the expiration date to April 27, 2025; and,

WHEREAS, Renewal No. 2 (R-041-2025) in the amount of $3,446,750.00, brought the total contract amount to $10,340,250.00, and extended the contract duration by 365 days, bringing the expiration date to April 27, 2026; and,

WHEREAS, Change Order No. 1 (R-024-2026), in the amount of zero dollars and zero cents ($0.00), did not alter the total contract value and allowed Networks to utilize the remaining $2,300,000.00 of unspent contract capacity and extended the contract duration by 248 days, resulting in a new expiration date of December 31, 2026; and,

WHEREAS, this Change Order No. 2, in the amount of $1,200,000.00 will bring the total contract amount to $11,540,250.00 and extend the contract duration by 90 days, bringing the new expiration date to March 31,2027. Funds for this contract are budgeted under ORGN Code 6620 – Object Code 4406; and,

NOW THEREFORE BE IT RESOLVED, the authorization of Change Order No. 2 for Contract 2163 is hereby approved by the Sewerage and Water Board of New Orleans.

I, Randy E. Hayman, Esq. Executive Director,
Sewerage and Water Board of New Orleans,
do hereby certify that the above and foregoing
is a true and correct copy of a Resolution adopted
at the Regular Monthly Meeting of said Board,
duly called and held, according to law, on
November 18, 2026.

Randy E. Hayman, Esq.
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

Sewerage and Water Board of New Orleans
BOARD OF DIRECTORS CONTRACTOR FACT SHEET

ACTION REQUESTED

CONTRACT CHANGE ORDER #2 FOR CONTRACT 2163

CONTRACT 2163: Water Point Repairs, Water Service Connection, Water Valve and Fire Hydrant Replacement at Various Sites throughout Orleans Parish

Approval to extend Contract 2163 between the Sewerage and Water Board and Boh Bros. Construction L.L.C., in the amount of $1,200,000.00, for an additional ninety (90) days.

CONTRACTOR/SUB/VENDOR INFORMATION

		DBE PARTICIPATION GOAL: 36.0%	
PRIME	SUBS	BID	ACTUAL *(as of 11/03/2026)*
Boh Bros. Construction L.L.C.	*EFT Diversified, Inc.*	20.43%	13.68%
	TL & Sons Trucking, LLC	4.68%	2.44%
	C&M Construction Group, LLC	11.42%	8.92%
	Traffic Commander, LLC	N/A	0.07%
	Landrieu Concrete	N/A	0.31%
	ITS Regional	N/A	N/A
	J. Star Enterprises	N/A	0.63%
	Traffic Control Products Co., of LA	N/A	2.49%
	Prince Dump Trucking Services	N/A	0.50%
	Professional Traffic Services	N/A	0.10%
	Industry Junction	N/A	1.95%
	Twin Shores Landscaping	N/A	0.11%
	Urban Systems	N/A	0.17%
	TNT Construction Group	N/A	0.01%
	Three C's Properties	N/A	0.11%
Total		36.53%	31.49%

Economically Disadvantaged Business Program Comments

Prime Contractor has made effort to get nearer to goal by adding other DBE subcontractors post award.

DESCRIPTION AND PURPOSE

	Change Orders	**Renewal**	**Totals**
Original Contract Value			$3,446,750.00
Previous Change Orders		$ 6,893,500.00	$6,893,500.00
% Change of Contract To Date			0.00%
Value of Requested Change	$ 1,200,000.00		$1,200,000.00
% For This Change Order			34.82%
Has a NTP been Issued			*Yes*
Total Revised Contract Value			$11,540,250.00
% Total Change of Contract			234.82%
Original Contract Completion Date			4/27/2024
Previously Approved Extensions (Days)	248	730	978
Time Extension Requested (Days)	90		90
Proposed Contract Completion Date			3/31/2027

Purpose and Scope of the Contract:

This contract is a maintenance contract required in order to water point repairs, water service connections, water valve and hydrant replacements throughout Orleans parish.

Reason for Change:

In Scope	Differing Site Condition	Regulatory Requirement
Design Change	Other Time Extention	

The reason for change order is to extend the contract's services for an additional ninety (90) days. The extension for this contract is being requested to have Boh Bros. Construction L.L.C. complete work already assigned to them. This is required in order to continue to make water main line extensions and, replacements of valves and hydrants for the water systems throughout Orleans Parish. The repairs made are required to maintain a properly functioning water system throughout Orleans Parish.

Spending to Date:

Cumulative Contract Amount (as of 10/23/2026)	$	11,540,250.00
Cumulative Contract Spending (as of 10/23/2026)	$	9,943,189.93

Contractor's Past Performance:

The contractor's performance has been satisfactory to date.

PROCUREMENT INFORMATION

Contract Type	Fixed Unit Rate	**Award Based On**	Lowest Competitive Bid
Commodity	Construction Services	**Contract Number**	2163
Contractor Market	Open Market with DBE Participation		
Compliance with Procurement Laws?	Yes ☑ No ☐	**CMRC Date *(if nec.)* :**	

BUDGET INFORMATION

Funding	ORGN Code 6620 - OBJECT Code 4406	**Department**	Networks
System	Water	**Project Manager**	Ashraf Abdelbaqi
Job Number	2163	**Purchase Order #**	6000042 PG2023

ESTIMATED FUND SOURCE

User	Share%	Dollar Amount	Reimbursable?
Sewer System		$ -	
Water System	100%	$ -	No
Drainage System		$ -	
TOTAL		$ -	

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

_____

Ashraf Abdelbaqi
Chief of Networks
Networks Department

LEWIS, Edgar

From: Lou Resweber <lour@hgi-global.com>
Sent: Wednesday, September 2, 2026 6:29 PM
To: JP Morrell; Lesli Harris; Freddie King; Eugene Green; Matthew Willard; Aimee McCarron; Jason Hughes
Cc: HAYMAN, Randy; LEWIS, Edgar; BROWN, Renelle; Erin Spears; 'ashley.spears@nola.gov'; 'cjaguillard@nola.gov'; 'stephen.nelson@nola.gov'; 'renee.lapeyrolerie@nola.gov'; 'ernest.legier@nola.gov'; 'tmdomino@nola.gov'; 'leeann.moss@nola.gov'; Krystal D. Hendon; Amanda Rizzo
Subject: (2 of 2) -- MOTHLY Report -- August 2026 -- HGI Global -- for the Sewerage & Water Board of New Orleans -- (SWBNO)
Attachments: (a) -- Total Credits -- by Month -- (thru 31 August 2026).png; (b) -- Total Credits -- by Month -- (thru 31 August 2026).xlsx; (c) -- Call Volumes -- & Other Services Provided by HGI -- (daily report) -- all months 2026.xlsx; (d) -- August 2026 -- Monthly Report -- Executive Summary -- Data Spreadsheet.xlsx.xlsx

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======== EXTERNAL EMAIL | USE CARE WITH LINKS AND ATTACHMENTS ========
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(2 of 2) -- MONTHLY Report -- August 2026 -- HGI Global -- for the Sewerage & Water Board of New Orleans (SWBNO)

City Council or New Orleans (CCNO)
Council Utilities Regulatory Office (CURO)
Sewerage & Water Board of New Orleans (SWBNO)
Invoice Dispute, Appeals & Arbitration Management Program (IDAAM)

Good Evening --

I pray this detailed report finds each of you and your families well.

I trust you have been receiving our **DAILY** reports -- and the corresponding **WEEKLY** recaps -- which quantify our efforts on behalf of the **Sewerage & Water Board of New Orleans** (SWBNO).

With that said, I would also like to provide you with this **MONTHLY** summation of the professional services being provided by **HGI Global** • **Hammerman & Gainer** (HGI) on behalf of SWBNO.

All Third-Party Customer Service activities are being performed at the request of the **City Council** of New Orleans, LA.

If you have any questions, whatsoever, please do not hesitate to reach out to me.

My contact information is listed below.

• Total Credits Issued:

For the month of **August**, a total of **$519,942** in credits were issued to sewerage and water customers in the City of New Orleans.

For the second month in a row -- this is the lowest amount of credits issued (per month) so far this year. The previous low was in July.

Moreover, this is significantly lower than the eight (8) month average of **$795,894** in credits issued for erroneous invoices and other mitigations so far this year.

This brings the total amount to more than **$6.367 million** for the year-to-date (first eight months) of 2026.

3rd Qtr	$	519,942.43	total customer credits issued in **August, 2026**
	$	556,303.74	total customer credits issued in **July, 2026**
2nd Qtr	+	1,403,518.81	total customer credits issued in **June, 2026**
	+	726,190.62	total customer credits issued in **May, 2026**
	+	737,336.83	total customer credits issued in **April, 2026**
1st Qtr	+	1,054,718.16	total customer credits issued in **March, 2026**
	+	732,396.27	total customer credits issued in **Febuary, 2026**
	+	636,752.25	total customer credits issued in **January, 2026**
	=	**6,367,159.11**	total credits issued for the **Year to Date, 2026**
	avg:	*795,894.89*	• *average / month (for 8 months year-to-date)*

For more detailed information, please see the attached data sheet.

• Call Volumes & Other Services Provided by HGI Global:

The amount of credits issued appears to correlate with the amount of customer calls managed by our Third-Party Customer Service here at HGI.

In the month of August, call volumes continue to be exceed the amount of calls fielded by our Team in the same time period last year.

Indeed -- over the twenty one (21) working days of August -- our Customer Service Center Team at HGI professionally managed:

- an average of **137** inbound calls from SWBNO customers per day,
- along with approximately **47** outbound (follow up / customer response) calls each day.

For your further review, daily statistical details (and averages) are included in the attached report.

• Reasons for the Increases:

Based on our analysis, we attribute these increases to the fact that we are continuing to field a wider range of customer service calls, including:

- standard invoice dispute and appeals calls,
- calls regarding a wider scope of (non-dispute / non-appeals) matters,
- calls forwarded directly by SWBNO customer service staff to our professionally-manned, 13-person HGI Customer Service Department,
- and calls from customers who are opting to speak to a live person at HGI (rather than leave a voice message on the SWBNO phone system).

A breakdown of the categories of professional services provided by HGI Global can be found in the corresponding Daily Report.

Once you have had an opportunity to review these statistics, please let me know if you have any questions.

With warmest personal regards,

-- Lou

Louis J. Resweber
Program Director
CCNO • City Council or New Orleans
CURO • Council Utilities Regulatory Office
SWBNO • Sewerage & Water Board of New Orleans
IDAAM • Invoice Dispute, Appeals & Arbitration Management Program

Chief Executive Officer
HGI Global, Inc. • Hammerman & Gainer, LLC.
3201 General DeGaulle Drive • Suite 207 • New Orleans, LA • 70114
website: www.hgi-global.com

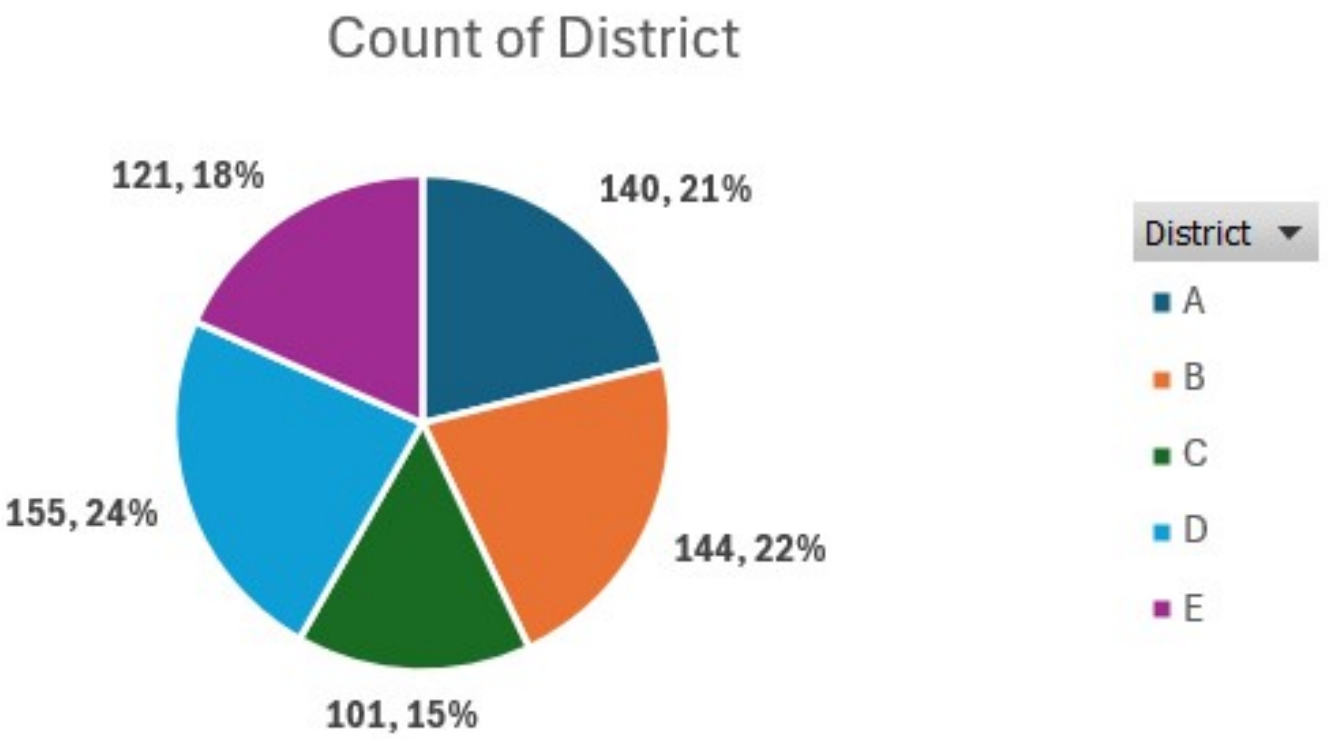
email: lour@hgi-global.com
office: (504) 681-6135
cell: (225) 413-6392

- **Invoice Credit Amounts -- By District:**

District	Data Count of District	Sum of Bill Credit Amount($)
A	140	$56,687.87
B	144	$70,749.64
C	101	$125,259.65
D	155	$140,416.36
E	121	$126,829.01
Grand Total	661	$519,942.53

- **Invoice Credit Amounts -- Breakdown by District:**

Count of District | Sum of Bill Credit Amount($)

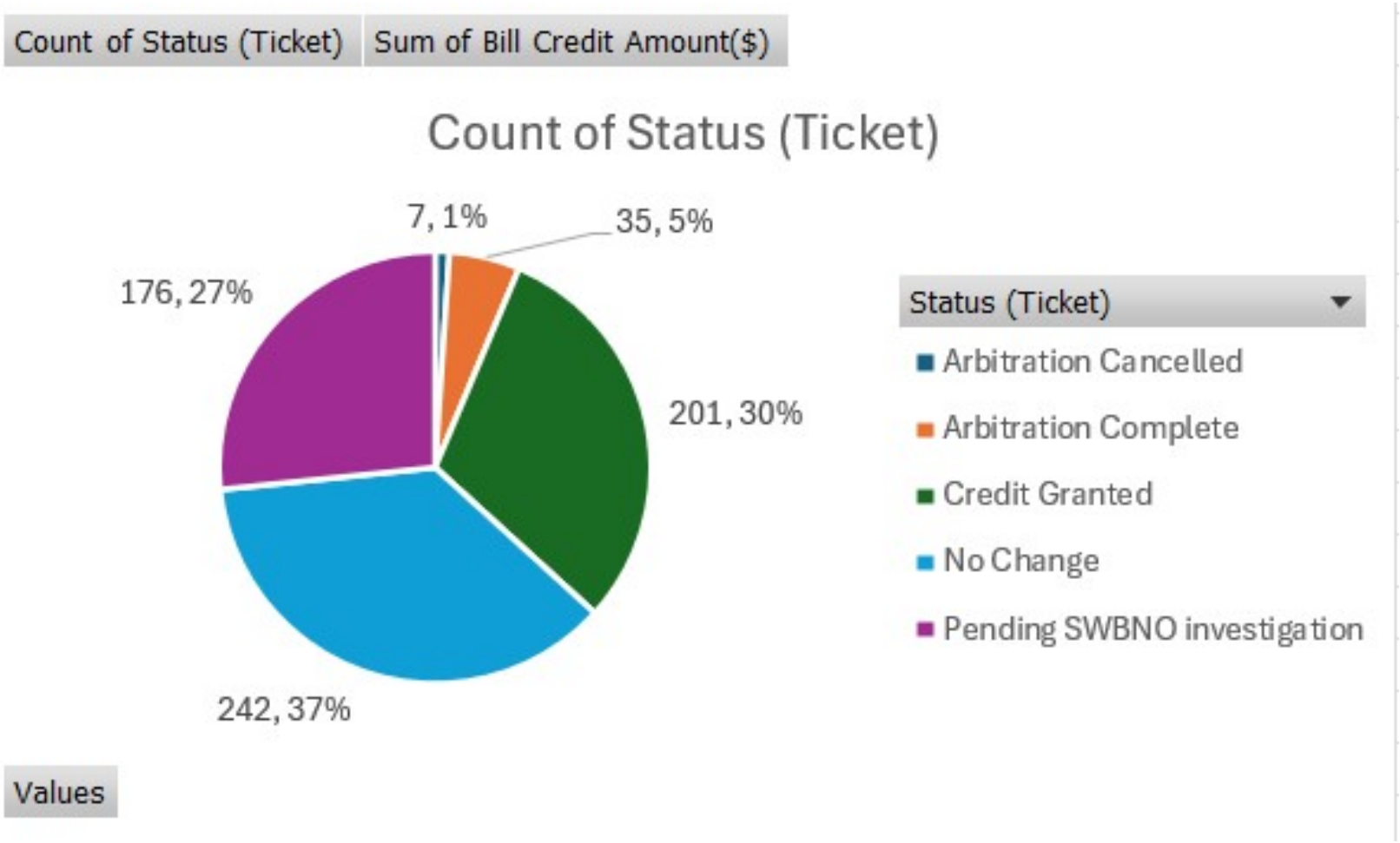


Values

- **Invoice Credit Amounts -- By Status:**

Status (Ticket)	Data Count of Status (Ticket)	Sum of Bill Credit Amount($)
Arbitration Cancelled	7	$8,541.19
Arbitration Complete	35	$91,757.80
Credit Granted	201	$419,643.54
No Change	242	$0.00
Pending SWBNO investigation	176	$0.00
Grand Total	661	$519,942.53

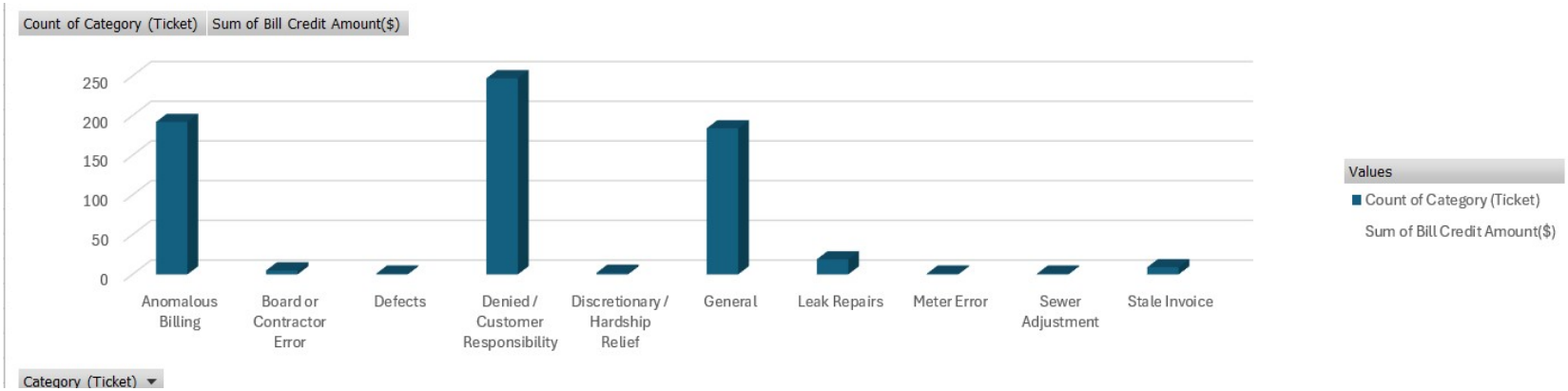
- **Invoice Credit Amounts -- Breakdown By Status:**



- **Invoice Credit Amounts -- By Category:**

Category (Ticket)	Data Count of Category (Ticket)	Sum of Bill Credit Amount($)
Anomalous Billing	192	$383,305.52
Board or Contractor Error	5	$426.06
Defects	1	$364.24
Denied / Customer Responsibility	247	$0.00
Discretionary / Hardship Relief	2	$19,419.79
General	184	$0.00
Leak Repairs	19	$41,188.86
Meter Error	1	$13,116.75
Sewer Adjustment	1	$256.16
Stale Invoice	9	$61,865.15
Grand Total	661	$519,942.53

• **Invoice Credit Amounts -- Breakdown by Category:**



Taylor Holliday
Senior Case Manager
CCNO • City Council or New Orleans
CURO • Council Utilities Regulatory Office
SWBNO • Sewerage & Water Board of New Orleans
IDAAM • Invoice Dispute, Appeals & Arbitration Management Program

HGI Global, Inc. • Hammerman & Gainer, LLC.
3201 General DeGaulle Drive • Suite 207
New Orleans, Louisiana • 70114
direct: (504) 613-6117 ext: 59779
email: taylorh@hgi-global.com

LEWIS, Edgar

From: Lou Resweber <lour@hgi-global.com>
Sent: Friday, October 2, 2026 2:25 PM
To: JP Morrell; Lesli Harris; Freddie King; Eugene Green; Matthew Willard; Aimee McCarron; Jason Hughes
Cc: HAYMAN, Randy; LEWIS, Edgar; BROWN, Renelle; Erin Spears; 'ashley.spears@nola.gov'; 'cjaguillard@nola.gov'; Stephen.Nelson; 'renee.lapeyrolerie@nola.gov'; 'ernest.legier@nola.gov'; 'tmdomino@nola.gov'; 'leeann.moss@nola.gov'; Krystal D. Hendon; Amanda Rizzo
Subject: (2 of 2) -- MONTHLY Report -- August 2026 -- HGI Global -- for the Sewerage & Water Board of New Orleans -- (SWBNO)
Attachments: (a) -- Total Credits -- by Month -- (thru 30 September 2026).png; (b) -- Total Credits -- by Month -- (thru 30 September 2026).xlsx; (c) -- Call Volumes -- & Other Services Provided by HGI -- (daily report) -- all months 2026.xlsx; (d) -- September 2026 -- Monthly Report -- Executive Summary -- Data Spreadsheet.xlsx.xlsx

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======== EXTERNAL EMAIL | USE CARE WITH LINKS AND ATTACHMENTS ========
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(2 of 2) -- MONTHLY Report -- September 2026 -- HGI Global -- for the Sewerage & Water Board of New Orleans (SWBNO)

City Council or New Orleans (CCNO)
Council Utilities Regulatory Office (CURO)
Sewerage & Water Board of New Orleans (SWBNO)
Invoice Dispute, Appeals & Arbitration Management Program (IDAAM)

Good Afternoon --

I pray this detailed report finds each of you and your families well.

I trust you have been receiving our **DAILY** reports -- and the corresponding **WEEKLY** recaps -- which quantify our efforts on behalf of the **Sewerage & Water Board of New Orleans** (SWBNO).

With that said, I would also like to provide you with this **MONTHLY** summation of the professional services being provided by **HGI Global** • **Hammerman & Gainer** (HGI) on behalf of SWBNO.

All Third-Party Customer Service activities are being performed at the request of the **City Council** of New Orleans, LA.

If you have any questions, whatsoever, please do not hesitate to reach out to me.

My contact information is listed below.

• Total Credits Issued:

For the month of **September**, a total of **$457,472** in credits were issued to sewerage and water customers in the City of New Orleans.

For the **third month in a row** -- this is the lowest amount of credits issued (per month) so far this year.

The previous low was in August. Prior to that it was July. This is appearing to be a positive trend.

Moreover, this month's results were significantly lower than the nine (9) month average of **$758,292** in credits issued for erroneous invoices and other mitigations so far this year.

This brings the total credits issued to **$6.824 million** for the year-to-date (first nine months) of 2026.

3rd Qtr	$	519,942.43	total customer credits issued in **August, 2026**
	$	556,303.74	total customer credits issued in **July, 2026**
2nd Qtr	+	1,403,518.81	total customer credits issued in **June, 2026**
	+	726,190.62	total customer credits issued in **May, 2026**
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	+	732,396.27	total customer credits issued in **Febuary, 2026**
	+	636,752.25	total customer credits issued in **January, 2026**
	=	**6,367,159.11**	total credits issued for the **Year to Date, 2026**

avg:	*795,894.89*	• *average / month (for 8 months year-to-date)*

For more detailed information, please see the attached data sheet.

• Call Volumes & Other Services Provided by HGI Global:

Despite the lower amount of credits, the number of customer calls managed by our Third-Party Customer Service here at HGI continues to remain at a high level.

Incoming calls in September were nearly equal to -- or greater than -- the amount of calls we fielded in May, June, July and August.

Moreover, in the month of September, call volumes continue to be exceed the amount of calls fielded by our Team in the same time period last year.

Indeed -- over the twenty one (21) working days of September -- our Customer Service Center Team at HGI professionally managed:

- an average of **159** inbound calls from SWBNO customers per day,
- along with approximately **55** outbound (follow up / customer response) calls each day.

In addition, the amount of Dispute Hearings scheduled has more than doubled -- from 15 and 17 per day in July and August -- to more than 30 per day in September

For your further review, daily statistical details (and averages) are included in the attached chart, or in your corresponding Daily Report.

• Reasons for the Increases:

Based on our analysis, we attribute these increases to the fact that we are continuing to field a wider range of customer service calls, including:

- standard invoice dispute and appeals calls,
- calls regarding a wider scope of (non-dispute / non-appeals) matters,
- calls forwarded directly by SWBNO customer service staff to our professionally-manned, 13-person HGI Customer Service Department,
- and calls from customers who are opting to speak to a live person at HGI (rather than leave a voice message on the SWBNO phone system).

A breakdown of the categories of professional services provided by HGI Global can be found in the corresponding Daily Report.

Once you have had an opportunity to review these statistics, please let me know if you have any questions.

With warmest personal regards,

-- Lou

Louis J. Resweber
Program Director
CCNO • City Council or New Orleans
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IDAAM • Invoice Dispute, Appeals & Arbitration Management Program

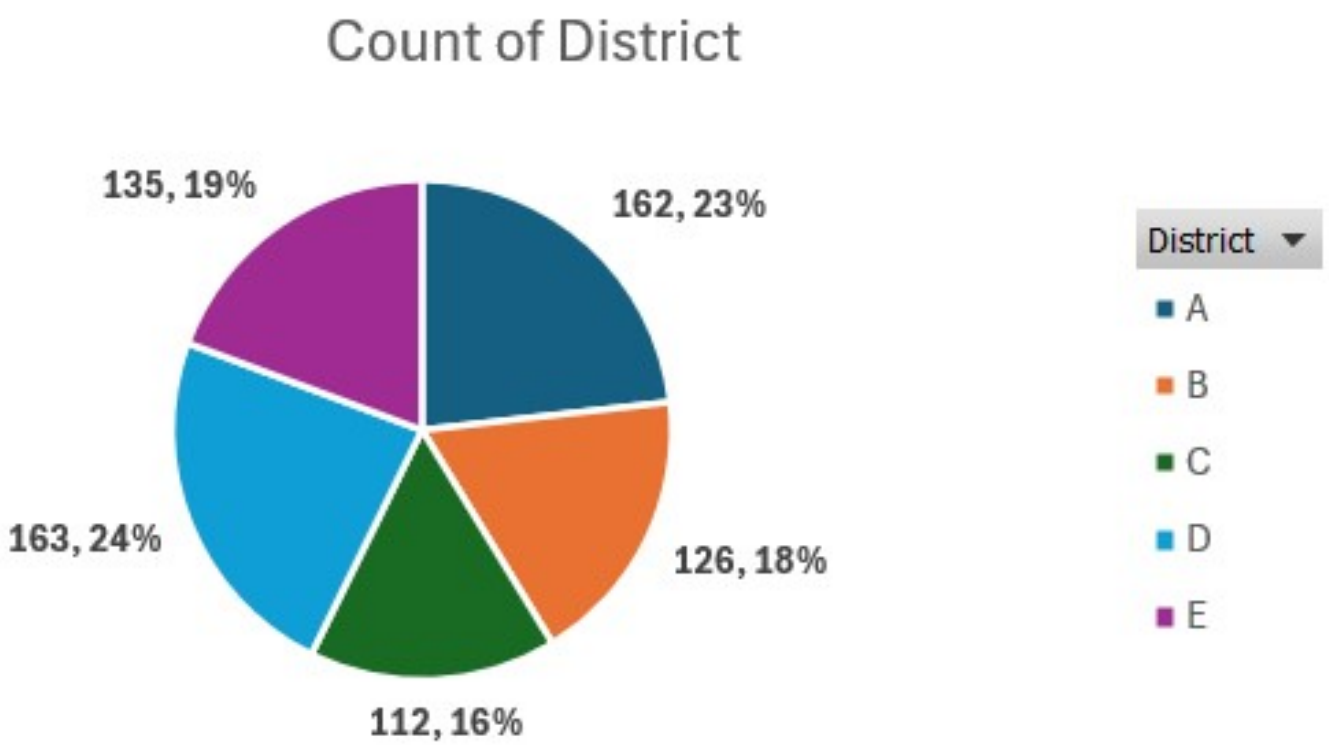
Chief Executive Officer
HGI Global, Inc. • Hammerman & Gainer, LLC.
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cell: (225) 413-6392

• Invoice Credit Amounts -- By District:

District	Data Count of District	Sum of Bill Credit Amount()
A	162	$56,489.48
B	126	$37,464.86
C	112	$173,791.00
D	163	$135,883.51
E	135	$53,843.42
Grand Total	698	$457,472.27

• Invoice Credit Amounts -- Breakdown by District:

Count of District | Sum of Bill Credit Amount()

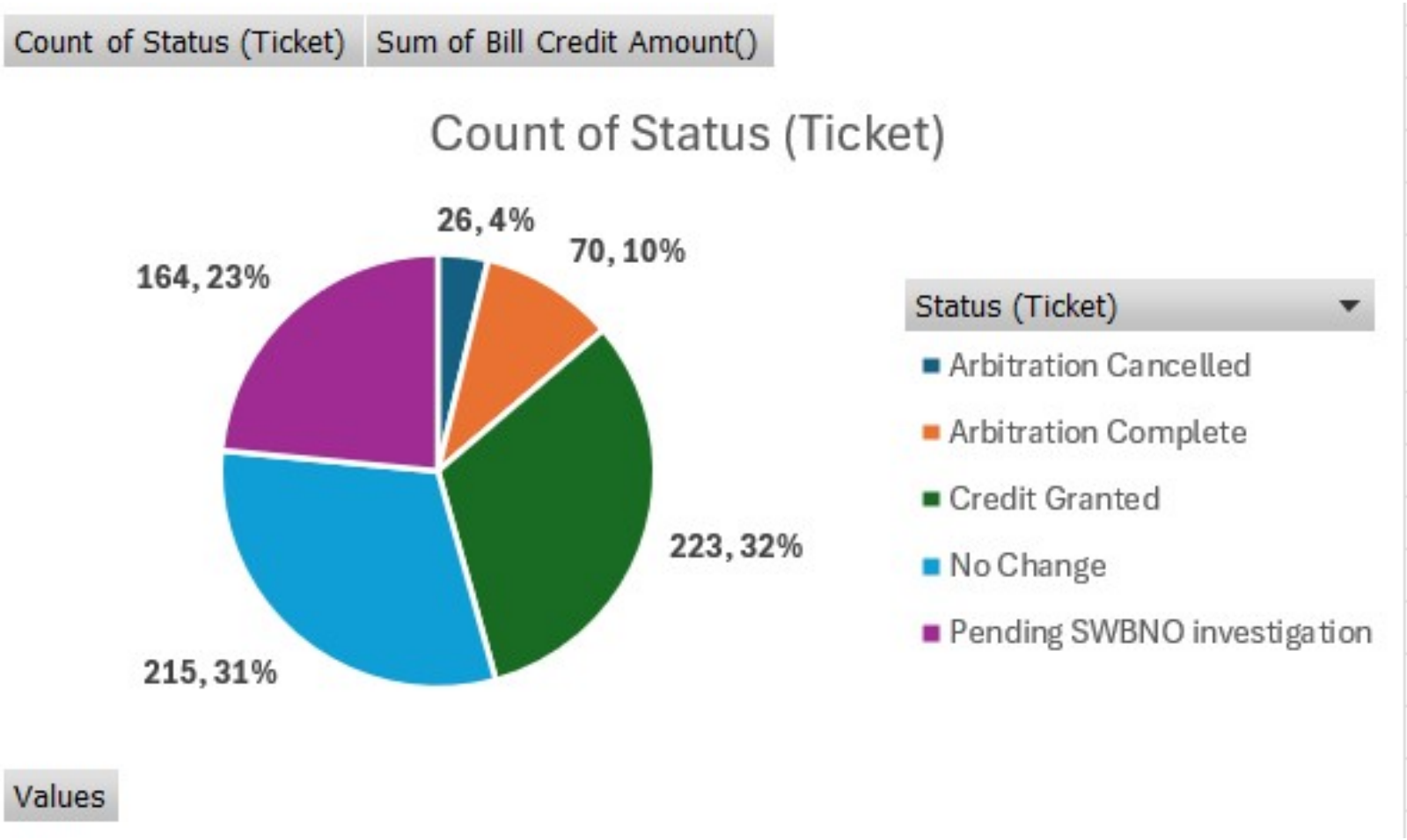


Values

• **Invoice Credit Amounts -- By Status:**

Status (Ticket)	Data Count of Status (Ticket)	Sum of Bill Credit Amount()
Arbitration Cancelled	26	$0.00
Arbitration Complete	70	$20,030.84
Credit Granted	223	$437,441.43
No Change	215	$0.00
Pending SWBNO investigation	164	$0.00
Grand Total	698	$457,472.27

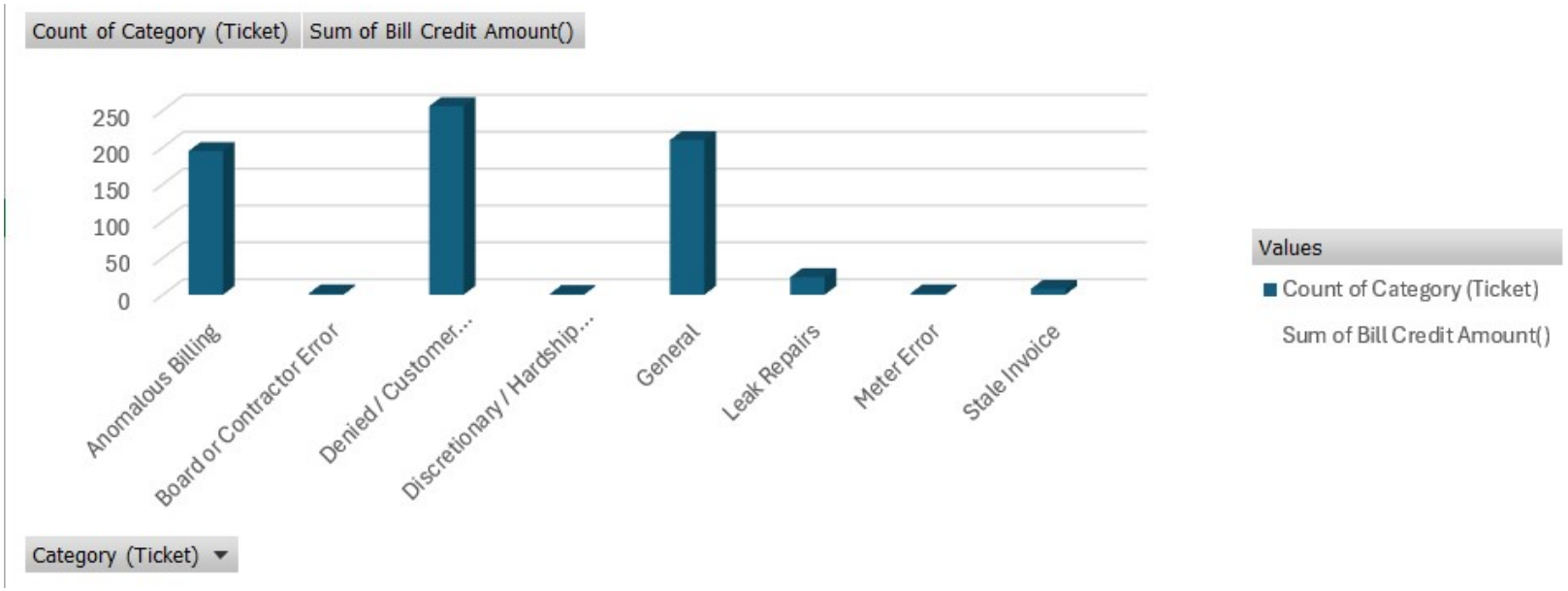
• Invoice Credit Amounts -- Breakdown By Status:



• Invoice Credit Amounts -- By Category:

Category (Ticket)	Data Count of Category (Ticket)	Sum of Bill Credit Amount()
Anomalous Billing	195	$338,672.59
Board or Contractor Error	2	$1,923.60
Denied / Customer Responsibility	256	$148.58
Discretionary / Hardship Relief	1	$346.56
General	210	$38,772.24
Leak Repairs	24	$23,743.37
Meter Error	2	$9,664.86
Stale Invoice	8	$44,200.47
Grand Total	698	$457,472.27

• Invoice Credit Amounts -- Breakdown by Category:



Taylor Holliday
Senior Case Manager
CCNO • City Council or New Orleans
CURO • Council Utilities Regulatory Office
SWBNO • Sewerage & Water Board of New Orleans
IDAAM • Invoice Dispute, Appeals & Arbitration Management Program

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SEWERAGE AND WATER BOARD OF NEW ORLEANS
ALL SYSTEM FUNDS
STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION
WITH PRIOR YEAR COMPARISONS
SEP 2026 PRELIM FINANCIALS

		A	B	C	D	E	F	G	H	
		MTD Actual	MTD Prior Year	MTD Variance	%	YTD Actual	YTD Prior Year	YTD Variance	%	
	Operating revenues:									
1	**Sales of water and delinquent fees**	10,565,972	10,924,548	(358,576)	-3%	89,297,761	88,689,547	608,214	1%	1
2	**Sewerage service charges and del fees**	13,294,143	14,055,006	(760,863)	-5%	111,954,174	112,901,651	(947,477)	-1%	2
3	**Plumbing inspection and license fees**	39,548	2,640	36,908	1398%	1,032,587	192,432	840,155	437%	3
4	**Other revenues**	180,123	166,821	13,302	8%	9,781,659	2,296,940	7,484,719	326%	4
5	**Total operating revenues**	24,079,786	25,149,015	(1,069,229)	-4%	212,066,181	204,080,569	7,985,612	4%	5
	Operating Expenses:									
6	**Power and pumping**	-	2,122,639	(2,122,639)	-100%	9,469,359	18,085,881	(8,616,523)	-48%	6
7	**Treatment**	-	4,231,159	(4,231,159)	-100%	10,953,607	23,897,440	(12,943,833)	-54%	7
8	**Transmission and distribution**	2,720,338	4,751,717	(2,031,379)	-43%	19,322,575	33,130,268	(13,807,693)	-42%	8
9	**Customer accounts**	-	419,379	(419,379)	-100%	1,688,680	4,441,422	(2,752,742)	-62%	9
10	**Customer service**	-	156,638	(156,638)	-100%	3,507,360	5,553,656	(2,046,295)	-37%	10
11	**Administration and general**	3,581,971	5,035,567	(1,453,596)	-29%	33,068,995	26,261,783	6,807,212	26%	11
12	**Payroll related**	715,398	5,015,740	(4,300,342)	-86%	13,057,436	46,489,041	(33,431,604)	-72%	12
13	**Maintenance of general plant**	-	1,894,911	(1,894,911)	-100%	7,738,677	18,988,742	(11,250,065)	-59%	13
14	**Depreciation**	-	5,348,968	(5,348,968)	-100%	1,454,922	48,140,715	(46,685,793)	-97%	14
15	**Amortization**	-	-	-	0%	-	-	-	0%	15
16	**Provision for doubtful accounts**	-	715,000	(715,000)	-100%	5,079,000	5,624,000	(545,000)	-10%	16
17	**Provision for claims**	-	135,554	(135,554)	-100%	560,681	1,370,226	(809,544)	-59%	17
18	**Total operating expenses**	7,017,708	29,827,271	(22,809,564)	-76%	105,901,293	231,983,174	(126,081,882)	-54%	18
19	**Operating income (loss)**	17,062,078	(4,678,256)	21,740,334	-465%	106,164,888	(27,902,605)	134,067,493	-480%	19
	Non-operating revenues (expense):									
20	**Two-mill tax**	8	17	(9)	-54%	34	135	(101)	-75%	20
21	**Three-mill tax**	223,887	85,223	138,664	163%	18,877,820	19,005,205	(127,385)	-1%	21
22	**Six-mill tax**	236,453	90,006	146,447	163%	20,734,922	20,072,477	662,445	3%	22
23	**Nine-mill tax**	354,108	134,792	219,316	163%	29,646,063	30,062,818	(416,755)	-1%	23
24	**Interest income**	139,853	163,920	(24,067)	-15%	2,362,301	2,934,262	(571,961)	-19%	24
25	**Other Taxes**	-	-	-	0%	279,855	188,566	91,289	48%	25
26	**Other Income**	-	4,762,439	(4,762,439)	-100%	10,847,840	16,887,492	(6,039,652)	-36%	26
27	**Bond Issuance Costs**	-	-	-	0%	-	-	-	0%	27
28	**Interest expense**	-	(1,318,190)	1,318,190	-100%	(7,414,075)	(12,760,122)	5,346,047	-42%	28
29	**Operating and maintenance grants**	26,639	(1,151)	27,790	-2415%	268,023	(1,553,786)	1,821,809	-117%	29
30	**Provision for grants**	-	-	-	0%	-	-	-	0%	30
31	**Total non-operating revenues**	980,948	3,917,058	(2,936,110)	-75%	75,602,783	74,837,047	765,736	1%	31
32	**Income before capital contributions**	18,043,026	(761,198)	18,804,225	-2470%	181,767,671	46,934,442	134,833,229	287%	32
33	**Capital contributions**	-	16,039,641	(16,039,641)	-100%	15,315,959	112,511,817	(97,195,858)	-86%	33
34	**Change in net position**	18,043,026	15,278,443	2,764,584	18%	197,083,630	159,446,259	37,637,371	24%	34
35	**Transfer of Debt Service Assistance Fund loan payable**						-			35
36	**Net position, beginning of year**					3,442,114,199	3,212,166,984	229,947,215	7%	36
37	**Net position, end of year**					3,639,197,826	3,371,613,243	267,584,582	8%	37

SEWERAGE AND WATER BOARD OF NEW ORLEANS
ALL SYSTEM FUNDS
STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION
WITH BUDGET COMPARISONS
SEP 2026 PRELIM FINANCIALS

		A	B	C	D	E	F	G	H	
		MTD Actual	MTD Budget	MTD Variance	%	YTD Actual	YTD Budget	YTD Variance	%	
	Operating revenues:									
1	**Sales of water and delinquent fees**	10,565,972	10,014,589	551,383	6%	89,297,761	90,131,303	(833,542)	-1%	1
2	**Sewerage service charges and del fees**	13,294,143	12,795,625	498,518	4%	111,954,174	115,160,621	(3,206,447)	-3%	2
3	**Plumbing inspection and license fees**	39,548	69,674	(30,126)	-43%	1,032,587	627,069	405,518	65%	3
4	**Other revenues**	180,123	297,352	(117,229)	-39%	9,781,659	2,676,164	7,105,496	266%	4
5	**Total operating revenues**	24,079,786	23,177,240	902,546	4%	212,066,181	208,595,156	3,471,025	2%	5
	Operating Expenses:									
6	**Power and pumping**	-	1,621,652	(1,621,652)	-100%	9,469,359	14,594,867	(5,125,508)	-35%	6
7	**Treatment**	-	4,090,646	(4,090,646)	-100%	10,953,607	36,815,812	(25,862,205)	-70%	7
8	**Transmission and distribution**	2,720,338	3,610,706	(890,368)	-25%	19,322,575	32,496,354	(13,173,779)	-41%	8
9	**Customer accounts**	-	550,035	(550,035)	-100%	1,688,680	4,950,318	(3,261,638)	-66%	9
10	**Customer service**	-	816,273	(816,273)	-100%	3,507,360	7,346,453	(3,839,093)	-52%	10
11	**Administration and general**	3,581,971	7,383,616	(3,801,645)	-51%	33,068,995	66,452,548	(33,383,553)	-50%	11
12	**Payroll related**	715,398	4,923,553	(4,208,155)	-85%	13,057,436	44,311,978	(31,254,541)	-71%	12
13	**Maintenance of general plant**	-	2,199,786	(2,199,786)	-100%	7,738,677	19,798,076	(12,059,399)	-61%	13
14	**Depreciation**	-	8,314,706	(8,314,706)	-100%	1,454,922	74,832,352	(73,377,430)	-98%	14
15	**Amortization**	-	-	-	0%	-	-	-	0%	15
16	**Provision for doubtful accounts**	-	408,583	(408,583)	-100%	5,079,000	3,677,250	1,401,750	38%	16
17	**Provision for claims**	-	244,171	(244,171)	-100%	560,681	2,197,539	(1,636,858)	-74%	17
18	**Total operating expenses**	7,017,708	34,163,727	(27,146,020)	-79%	105,901,293	307,473,547	(201,572,254)	-66%	18
19	**Operating income (loss)**	17,062,078	(10,986,488)	28,048,566	-255%	106,164,888	(98,878,390)	205,043,279	-207%	19
	Non-operating revenues (expense):									
20	**Two-mill tax**	8	-	8	0%	34	-	34	0%	20
21	**Three-mill tax**	223,887	403,268	(179,381)	-44%	18,877,820	18,953,587	(75,767)	0%	21
22	**Six-mill tax**	236,453	425,900	(189,447)	-44%	20,734,922	20,017,308	717,614	4%	22
23	**Nine-mill tax**	354,108	637,822	(283,714)	-44%	29,646,063	29,977,612	(331,549)	-1%	23
24	**Interest income**	139,853	391,875	(252,022)	-64%	2,362,301	3,526,875	(1,164,574)	-33%	24
25	**Other Taxes**	-	-	-	0%	279,855	-	279,855	0%	25
26	**Other Income**	-	222,092	(222,092)	-100%	10,847,840	1,998,825	8,849,015	443%	26
27	**Interest expense**	-	(1,463,882)	1,463,882	-100%	(7,414,075)	(13,174,934)	5,760,859	-44%	27
28	**Operating and maintenance grants**	26,639	-	26,639	0%	268,023	-	268,023	0%	28
29	**Provision for grants**	-	-	-	0%	-	-	-	0%	29
30	**Total non-operating revenues**	980,948	617,075	363,873	59%	75,602,783	61,299,274	14,303,509	23%	30
31	**Income before capital contributions**	18,043,026	(10,369,413)	28,412,439	-274%	181,767,671	(37,579,117)	219,346,788	-584%	31
32	**Capital contributions**	-	-	-	0%	15,315,959	-	15,315,959	0%	32
33	**Change in net position**	18,043,026	(10,369,413)	28,412,439	-274%	197,083,630	(37,579,117)	234,662,747	-624%	33
35	**Audit Adjustment**									35
36	**Net position, beginning of year**					3,442,114,199	3,212,166,984	229,947,215	7%	36
37	**Net position, end of year**					3,639,197,829	3,174,587,867	464,609,962	15%	37

SEWERAGE AND WATER BOARD OF NEW ORLEANS
ALL SYSTEM FUNDS
STATEMENTS OF NET POSITION
WITH PRIOR YEAR AND BEGINNING OF YEAR COMPARISONS
SEP 2026 PRELIM FINANCIALS

		A	B	C	D	E	F	G	
	Assets								
	Noncurrent assets:	**Prior Year**	**Variance**	**%**	**Current Year**	**Variance**	**%**	**Beginning of Year**	
1	**Property, plant and equipment**	5,751,756,908	193,180,551	3%	5,944,937,459	(4,912,027)	0%	5,949,849,486	1
2	**Less: accumulated depreciation**	1,418,598,482	78,115,855	6%	1,496,714,337	64,430,907	4%	1,432,283,430	2
3	**Property, plant, and equipment, net**	4,333,158,426	115,064,696	3%	4,448,223,122	(69,342,934)	-2%	4,517,566,056	3
	Restricted cash, cash equivalents, and investments								
4	**Cash and cash equivalents restricted for capital projects**	36,498,806	23,813,380	65%	60,312,186	(7,887,777)	-12%	68,199,964	4
5	**Debt service**	44,952,608	11,030,475	25%	55,983,083	33,166,035	145%	22,817,048	5
6	**Debt service reserve**	13,711,150	(32,050)	0%	13,679,100	(32,050)	0%	13,711,150	6
7	**Health insurance reserve**	2,598,000	364,030	14%	2,962,030	-	0%	2,962,030	7
8	**Total restricted cash, cash equivalents, and investments**	97,760,564	35,175,835	36%	132,936,399	25,246,208	23%	107,690,192	8
	Current assets:								
	Unrestricted and undesignated								
9	**Cash and cash equivalents**	114,244,932	120,860,268	106%	235,105,200	146,301,175	165%	88,804,024	9
	Accounts receivable:								
10	**Customers (net of allowance for doubtful accounts)**	50,448,780	3,704,440	7%	54,153,220	29,710	0%	54,123,510	10
11	**Taxes**	3,891,338	(635,323)	-16%	3,256,015	(2,574,993)	-44%	5,831,008	11
12	**Interest**	60	(0)	0%	60	-	0%	60	12
13	**Grants**	58,554,290	(7,289,317)	-12%	51,264,973	(1,087,372)	-2%	52,352,345	13
14	**Miscellaneous**	(1,646,970)	3,622,774	-220%	1,975,804	(223,394)	-10%	2,199,198	14
15	**Due from (to) other internal departments**	(325,713)	53,372	-16%	(272,341)	(272,341)	0%	0	15
16	**Inventory of supplies**	6,075,346	47,377	1%	6,122,723	-	0%	6,122,723	16
17	**Prepaid expenses**	2,903,938	1,481,063	51%	4,385,001	-	0%	4,385,001	17
18	**Total unrestricted current assets**	234,146,002	121,844,653	52%	355,990,655	142,172,785	66%	213,817,869	18
	Other assets:								
19	**Funds from/for customer deposits**	14,719,491	112,484	1%	14,831,975	156,278	1%	14,675,697	19
20	**Deposits**	51,315	-	0%	51,315	-	0%	51,315	20
21	**Total other assets**	14,770,806	112,484	1%	14,883,290	156,278	1%	14,727,012	21
22	**TOTAL ASSETS**	4,679,835,799	272,197,668	6%	4,952,033,466	98,232,337.09	2%	4,853,801,129	22
	Deferred outflows or resources:								
23	**Deferred amounts related to net pension liability**	24,011,802	(12,212,085)	-51%	11,799,717	8,992,200	320%	2,807,517	23
24	**Deferred amounts related to OPEB**	42,496,249	(44,720,572)	-105%	(2,224,323)	(21,980,587)	-111%	19,756,264	24
25	**Deferred loss on bond refunding**	235,481	28,033,874	11905%	28,269,355	-	0%	28,269,355	25
26	**TOTAL DEFERRED OUTFLOWS OF RESOURCES**	66,743,532	(28,898,783)	-43%	37,844,749	(12,988,387)	-26%	50,833,136	26
27	**TOTAL ASSETS AND TOTAL DEFERRED OUTFLOWS**	4,746,579,331	243,298,884	5%	4,989,878,215	85,243,950	2%	4,904,634,265	27

SEWERAGE AND WATER BOARD OF NEW ORLEANS
ALL SYSTEM FUNDS
STATEMENTS OF NET POSITION
WITH PRIOR YEAR COMPARISONS
SEP 2026 PRELIM FINANCIALS

		A	B	C	D	E	F	G	
	NET ASSETS AND LIABILITIES	Prior Year	Variance	%	Current Year	Variance	%	Beginning of Year	
	Net position								
1	Net investments in capital assets	3,569,149,851	156,034,080	4%	3,725,183,931	(119,933,355)	-3%	3,845,117,286	1
2	Restricted for Debt Service	58,663,759	9,492,566	16%	68,156,324	33,133,985	95%	35,022,339	2
3	Unrestricted	(256,200,367)	102,057,937	-40%	(154,142,429)	283,882,996	-65%	(438,025,426)	3
4	Total net position	3,371,613,243	267,584,583	8%	3,639,197,826	197,083,626	6%	3,442,114,199	4
	Long-term liabilities								
5	Claims payable	56,085,804	(9,911,353)	-18%	46,174,451	(4,156,971)	-8%	50,331,422	5
6	Accrued vacation and sick pay	17,399,301	743,807	4%	18,143,108	8,203	0%	18,134,905	6
7	Net pension obligation	94,651,307	(21,096,535)	-22%	73,554,772	(8,138,171)	-10%	81,692,943	7
8	Other postretirement benefits liability	259,017,472	(53,561,224)	-21%	205,456,248	(29,117,928)	-12%	234,574,176	8
9	Bonds payable (net of current maturities)	613,307,072	78,569,160	13%	691,876,232	51,048,958	8%	640,827,274	9
10	Special Community Disaster Loan Payable	-	-	0%	-	-	0%	-	10
11	Southeast Louisiana Project liability	160,546,382	(44,767,489)	-28%	115,778,893	(613,877)	-1%	116,392,770	11
12	Debt Service Assistance Fund Loan payable	21,496,373	(6,959,745)	-32%	14,536,628	-	0%	14,536,628	12
13	Customer deposits	14,719,491	(25,073)	0%	14,694,418	8,175	0%	14,686,243	13
14	Total long-term liabilities	1,237,223,202	(56,983,379)	-5%	1,180,214,750	9,038,389	1%	1,171,176,361	14
	Current liabilities (payable from current assets)								
15	Accounts payable and other liabilities	29,581,932	23,428,787	79%	53,010,719	(114,443,044)	-68%	167,453,763	15
16	Due to City of New Orleans	7,838,629	(2,784,748)	-36%	5,053,881	2,017,166	66%	3,036,715	16
17	Disaster Reimbursement Revolving Loan	-	-	0%	-	-	0%	-	17
18	Retainers and estimates payable	22,136,563	(2,604,957)	-12%	19,531,606	(1,662,618)	-8%	21,194,224	18
19	Due to other fund	535,236	(33,854)	-6%	501,382	-	0%	501,382	19
20	Accrued salaries	(2,637,860)	(10,789,476)	409%	(13,427,336)	(17,262,509)	-450%	3,835,173	20
21	Claims payable	3,605,255	3,359,477	93%	6,964,732	-	0%	6,964,732	21
22	Total OPEB liabilty, due within one year	8,661,725	465,352	5%	9,127,077	161,214	2%	8,965,863	22
23	Debt Service Assistance Fund Loan payable	6,651,134	1,906,083	29%	8,557,217	-	0%	8,557,217	23
24	Advances from federal government	-	-	0%	-	-	0%	-	24
25	Other Liabilities	2,834,702	(245,687)	-9%	2,589,015	-	0%	2,589,015	25
26	Total current liabilities (payable from current assets)	79,207,315	12,700,978	16%	91,908,293	(131,189,791)	-458%	223,098,084	26
	Current liabilities (payable from restricted assets)								
27	Accrued interest	1,586,782	(80,923)	-5%	1,505,859	-	0%	1,505,859	27
28	Bonds payable	26,654,000	1,062,000	4%	27,716,000	-	0%	27,716,000	28
29	Retainers and estimates payable	-	-	0%	-	-	0%	-	29
30	Total current liabilities (payable from restricted assets	28,240,782	981,077	3%	29,221,859	-	0%	29,221,859	30
31	Total current liabilities	107,448,097	13,682,055	13%	121,130,152	(131,189,791)	-52%	252,319,943	31
32	Total liabilities	1,344,671,299	(43,326,397)	-3%	1,301,344,902	(122,151,402)	-9%	1,423,496,304	32
	Deferred inflows or resources:								
33	Amounts related to net pension liability	5,758,409	28,887,409	502%	34,645,818	12,700,026	58%	21,945,792	33
34	Amounts related to total OPEB liability	24,536,381	(9,846,711)	-40%	14,689,670	(2,388,300)	-14%	17,077,970	34
35	TOTAL DEFERRED INFLOWS OF RESOURCES	30,294,790	19,040,698	63%	49,335,488	10,311,726	26%	39,023,762	35
36	Total Net Position, Liabilities and Deferred Inflows of Resources	4,746,579,331	243,298,884	5%	4,989,878,215	85,243,950	2%	4,904,634,265	36

Project Delivery Unit
October 2026 Closeout Snapshot

FEMA Public Assistance	# of Project Worksheets	FEMA Obligated	FEMA Revenue Received per LAPA	FEMA Obligation Balance	% Financially Complete	# of Projects Submitted for Closeout	OBLIGATED Value of Projects Submitted for Closeout	POTENTIAL Value of Projects Submitted to Closeout	# of Projects Officially Closed	OBLIGATED Value of Projects Officially Closed	% Submitted	% Closed	# of Projects Submitted but Not Officially Closed	OBLIGATED Value of Projects Submitted but Not Officially Closed
Hurricane Katrina - St. Joseph Headquarters	20	$ 6,544,132.21	$ 6,236,038.48	$ 308,093.73	95%	19	$ 2,236,513.15	$ 2,236,513.15	19	$ 2,236,513.15	95%	95%	0	$ -
Hurricane Katrina - Central Yard	42	$ 28,207,600.44	$ 28,133,748.75	$ 73,851.69	100%	42	$ 28,207,600.44	$ 28,133,748.75	40	$ 26,113,048.59	100%	95%	2	$ 2,094,551.85
Hurricane Katrina - Wastewater Treatment Plant	128	$ 89,272,114.47	$ 89,272,114.47	$ -	100%	128	$ 89,272,114.47	$ 89,272,114.47	128	$ 89,272,114.47	100%	100%	0	$ -
Hurricane Katrina - Carrollton Water Plant	55	$ 76,115,078.42	$ 68,478,725.08	$ 7,636,353.34	90%	54	$ 64,400,026.70	$ 63,756,026.43	53	$ 14,399,691.66	98%	96%	1	$ 50,000,335.04
Hurriceane Katrina - Distribution Network	27	$ 251,398,798.15	$ 236,796,491.06	$ 14,602,307.09	94%	25	$ 119,001,330.25	$ 117,811,316.95	23	$ 43,992,390.48	93%	85%	2	$ 75,008,939.77
Hurricane Katrina - Pump Stations	166	$ 83,747,769.52	$ 83,036,762.89	$ 711,006.63	99%	166	$ 83,747,769.52	$ 82,910,291.82	163	$ 82,641,312.17	100%	98%	3	$ 1,106,457.35
Hurricane Zeta	7	$ 892,098.12	$ 855,837.52	$ 36,260.60	96%	5	$ 845,145.58	$ 836,694.12	4	$ 100,345.10	71%	57%	1	$ 744,800.48
Hurricane Ida	27	$ 17,608,842.36	$ 11,081,717.44	$ 6,527,124.92	63%	18	$ 12,649,189.10	$ 12,522,697.21	4	$ 1,434,742.00	67%	15%	14	$ 11,214,447.10
Total	**501**	**$ 559,344,176.01**	**$ 529,399,574.25**	**$ 23,415,847.65**	**95%**	**462**	**$ 389,974,172.59**	**$ 387,209,226.05**	**450**	**$ 260,974,520.21**	**92%**	**90%**	**12**	**$ 129,099,997.48**

FEMA Joint Infrastructure	# of Project Worksheets	FEMA Obligated	FEMA Revenue Received per LAPA	FEMA Obligation Balance	% Financially Complete	# of Projects Submitted for Closeout	OBLIGATED Value of Projects Submitted for Closeout	POTENTIAL Value of Projects Submitted to Closeout	# of Projects Officially Closed	OBLIGATED Value of Projects Officially Closed	% Submitted	% Closed	# of Projects Submitted but Not Officially Closed	OBLIGATED Value of Projects Submitted but Not Officially Closed
Hurricane Katrina - JIRR settlement	2	$ 268,448,968.15	$ 230,260,480.69	$ 38,188,487.46	86%	1	$ 3,869,581.00	$ 3,869,581.00	1	$ -	50%	50%	0	$ -
Hurricane Katrina - JIRR Donors	53	$ 66,633,537.29	$ 60,763,214.02	$ 5,870,323.27	91%	52	$ 50,380,592.58	$ 49,876,786.65	48	$ 11,965,048.57	98%	91%	4	$ 38,415,544.01
Total	**55**	**$ 335,082,505.44**	**$ 291,023,694.71**	**$ 44,058,810.73**	**87%**	**53**	**$ 54,250,173.58**	**$ 53,746,367.65**	**49**	**$ 11,965,048.57**	**96%**	**89%**	**4**	**$ 38,415,544.01**

FEMA Hazard Mitigation Grant Program	# of Contracts	FEMA Obligated	FEMA Revenue Received per LAHM	FEMA Obligation Balance	% Financially Complete	# of Contracts Completed	OBLIGATED Value of Projects Submitted for Closeout	POTENTIAL Value of Projects Submitted to Closeout	# of Projects Officially Closed	OBLIGATED Value of Projects Officially Closed	% Submitted	% Closed	# of Projects Submitted but Not Officially Closed	OBLIGATED Value of Projects Submitted but Not Officially Closed
Hurricane Katrina - Retrofit of Power House	18	$ 166,795,389.00	$ 160,073,874.06	$ 6,721,514.94	**96%**	14	**$ -**	$ -	0	$ -	**0%**	**0%**	0	**$ -**
Hurricane Katrina - Flood Mitigation of 9 SPS	9	$ 19,987,722.00	$ 19,987,722.00	$ -	**100%**	9	**$ -**	$ -	0	$ -	**0%**	**0%**	0	**$ -**
Hurricane Ike - Five Underpass Generators	1	$ 988,658.00	$ 839,129.23	$ 149,528.77	**85%**	1	**$ -**	$ -	0	$ -	**100%**	**0%**	1	**$ 985,079.09**
Total	**28**	**$ 187,771,769.00**	**$ 180,900,725.29**	**$ 6,871,043.71**	**96%**	**24**	**$ -**	$ -	**0**	**$ -**	**86%**	**0%**	**1**	**$ 985,079.09**

TOTALS as of 11.02.26	FEMA Obligated	FEMA Revenue Received	FEMA Obligation Balance
	$ 1,082,198,450.45	**$ 1,001,323,994.25**	**$ 74,345,702.09**

SEWERAGE AND WATER BOARD

Inter-Office Memorandum

Date: November 4, 2026

To: Randy E. Hayman, Esq., Executive Director

From: Irma Plummer, EDBP Director

Re: EDBP Department Summary – Events of October 2026

PREVAILING WAGE COMPLIANCE ACTIVITY

SWBNO projects (October 2026)

Construction Projects	10
Prime Contractors Reporting	6
Subcontractors Reporting	34
Total Labor Hours	5,176
Total Wages Paid	$ 146,466

CNO/JIRR projects (October 2026)

Construction Projects	11
Prime Contractors Reporting	7
Subcontractors Reporting	32
Total Labor Hours	52,263
Total Wages Paid	$ 1,319,487

SLDBE CERTIFICATION ACTIVITY

Applications received (October 2026)

New	10
Recertification	10

Applications processed

New	2
Recertification	10

Applications approved	2
Applications denied	0
Applications renewed	10
Applications decertified	0

ANALYSES CONDUCTED BY EDBP

For the month of October 2026, there was one bid submission for Goods and Services related projects with DBE participation to review: **2026-SWB-35 FURNISHING RIVER SAND AND MASON SAND.** On October 15, 2026, four bids were received for review. Final determination pending additional user department review. EDBP analysis will be issued in a future departmental report.

For the month of October 2026, there was one Professional Services bid proposal with DBE participation reviewed: **2026-SWB-39 CUSTOMER INFORMATION SYSTEM SOFTWARE AND SERVICES.** At the October 29, 2026, scoring meeting, the evaluation committee determined that additional review was necessary. Therefore, EDBP analysis will be issued in a future department report.

For the month of October 2026, there were no Construction bid submissions with DBE participation to review.

CONSTRUCTION REVIEW COMMITTEE RECOMMENDATIONS

The Construction Review Committee (CRC) convened on Thursday, October 16, 2026, and made the following recommendations:

1) CONTRACT #1385 — AWP Effluent Update and Filter 9 & 13 Underdrains

Budget Amount:	$3,000,000.00
CRC Established Goal:	20%
Renewal Option(s):	None

2) CONTRACT #1468 — Claiborne Filter Gallery Effluent Controls Upgrade

Budget Amount:	$4,440,000.00
CRC Established Goal:	10%
Renewal Option(s):	None

3) CONTRACT #1470 — LSLR Material Verification Contract Group 1

Budget Amount:	$3,000,000.00
CRC Established Goal:	36%
Renewal Option(s):	None

4) CONTRACT #1471 — LSLR Material Verification Contract Group 2

Budget Amount:	$3,000,000.00
CRC Established Goal:	36%
Renewal Option(s):	None

5) CONTRACT #1472 Lead Service Line Replacement Contract 1

Budget Amount:	$34,300,000.00
CRC Established Goal:	36%
Renewal Option(s):	None

STAFF CONTRACT REVIEW COMMITTEE RECOMMENDATIONS

The Staff Contract Review Committee (SCRC) convened on Thursday, October 8, 2026 and October 30, 2026, and made the following recommendations:

OCTOBER 8, 2026

RFP/RFQ

1) REQUEST FOR FURNISHING OWNER ADVISOR SERVICES FOR WATER QUALITY MASTER PLAN PHASE I

Budget Amount:	TBD
Renewal Option(s):	Five (5) One – Year Renewals
Recommended DBE Goal:	35%

2) REQUEST FOR FURNISHING POND AERATION TECHNOLOY

Budget Amount:	$ 245,000
Renewal Option(s):	One (1) One – Year Renewals
Recommended DBE Goal:	0%
Justification:	Does not lend itself to subcontracting

OCTOBER 30, 2026

OPEN MARKET

3) REQUEST FOR FURNISHING FLUOUROSILIC ACID TO THE ALGIERS AND CARROLLTON WATER PLANTS

Budget Amount:	500,000
Initial Contract Term:	One Year
Renewal Option(s):	Four (4) One – Year Renewals
Recommended DBE Goal:	0%
Justification:	Does not lend itself to subcontracting

4) REQUEST FOR FURNISHING THE DELIVERY OF READY-MIX CONCRETE

Budget Amount:	$ 500,000
Initial Contract Term:	One Year
Renewal Option(s):	Three (3) One – Year Renewals
Recommended DBE Goal:	0%
Justification:	Does not lend itself to subcontracting

RENEWALS

5) REQUEST FOR FURNISHING JANITORIAL SERVICES

Budget Amount:	589,375
Initial Contract Term:	Two Years
Renewal Option(s):	First of Two (2) One – Year Renewals
Recommended DBE Goal:	30%
Prime Contractor:	Skye's Janitorial

FINAL ACCEPTANCE OF CONSTRUCTION CONTRACTS WITH DBE PARTICIPATION

For the month of October 2026, there were no construction contracts with DBE participation offered for Final Acceptance.

Sewerage & Water Board of New Orleans contracts with DBE participation January - October 2026

See attached spreadsheet.

Sewerage & Water Board New Orleans Awarded Projects with DBE Participation January - October 2026

Category	Category Dollar Amount	SLDBE Dollar Value
Goods & Services Projects	$ -	
Professional Services Projects	$ -	$ -
Construction Projects	$ 53,602,588	$ 13,042,014
Grand Total	$ 53,602,588	$ 13,042,014

Sewerage & Water Board of New Orleans Open Market Bids with DBE Participation January - October 2026

Goods & Services Projects

Contract No./Description	%DBE Goal	Contract $	Prime	Sub(s)	% DBE Part (Prime)	$ Sub Award	Award date

Total Goods & Services Projects	**$0.00**

Sewerage & Water Board of New Orleans Open Market Bids with DBE Participation January - October 2026

Professional Services Projects

Contract No./Description	%DBE Goal	Contract $	Prime	Sub(s)	% DBE Part (Prime)	$ Sub Award	Award date
Total Professional Services Projects		**$0.00**				**$0.00**	

Sewerage & Water Board of New Orleans Open Market Bids with DBE Participation January - October 2026

Construction Projects

Contract No./Description	%DBE Goal	Contract $	Prime	Sub(s)	% DBE Part (Prime)	$ Sub Award	Award date
Cont #8174; 2026-SWB-13 Repairs to the CWP Engineering Building	7%	$ 544,020.00	Roofing Solutions, LLC	Century Commercial Group, LLC	5.15%	$ 28,000.00	4/22/2026
				Disposal Services, Inc	1.84%	$ 10,000.00	
				Total	**7.0%**	**$ 38,000.00**	
Cont #30270; 2025-SWB-67 East Bank Wastewater Treatment Plant Upgrades Phase I	15%	$ 23,920,750.00	RNGD Infrastructure, LLC	Three C's Properties, Inc.	13.03%	$ 3,116,937.50	4/22/2026
				DACP Construction, LLC	0.44%	$ 105,500.00	
				Carter Electric Supply	1.53%	$ 366,075.00	
				Total	**15.00%**	**$ 3,588,512.50**	
Cont #2166; 2026-SWB-23 Water Main Replacement and Extensions at Scattered Sites throughout Orleans Parish	21%	$ 2,153,500.00	CMG Pipelines, Inc.	Choice Supply Solutions, LLC	22.00%	$ 473,770.00	9/21/2026
				Total	**22.00%**	**$ 473,770.00**	
Cont #2171; 2026-SWB-40 TM 1789 Water Transmission Main Repllacement	33%	$ 25,597,955.73	RNGD Infrastructure, LLC	C&M Construction Group, Inc.	14.06%	$ 3,600,000.00	9/21/2026
				Professional Traffic Services, LLC	0.39%	$ 100,000.00	
				Three C's Properties, Inc.	4.90%	$ 1,253,400.00	
				EFT Diversified, Inc.	13.65%	$ 3,494,331.00	
				Total	**33.00%**	**$ 8,447,731.00**	

Contract No./Description	%DBE Goal	Contract $	Prime	Sub(s)	% DBE Part (Prime)	$ Sub Award	Award date
Cont #30200; 2026-SWB-28 Kansas St. Sewer ForceMain Replacement	36%	$ 1,386,362.00	BLD Services,LLC	Choice Supply Solutions,LLC	23.28%	$ 322,750.00	9/21/2026
				BJ's Service Group, Inc.	12.35%	$ 171,250.00	
				Total	**35.63%**	**$ 494,000.00**	
Total Construction Projects		**$ 53,602,587.73**				**$13,042,013.50**	